

Voicemail Settings

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Voicemail Settings Module - Basics

The screenshot shows the Asterisk Settings Modules page. The 'Voicemail Admin' link is circled in red. The page is organized into several columns of links under the 'Modules' tab.

Admin	Applications	Connectivity	Reports	Settings
Administrators	Announcements	Follow Me	Asterisk Info	Advanced Settings
Asterisk CLI	Appointment Reminder	IVR	Asterisk Logfiles	Asterisk IAX Settings
Asterisk Modules	Broadcast	Languages	CDR Reports	Asterisk Logfile Settings
Backup & Restore	Call Flow Control	Misc Applications	Call Event Logging	Asterisk Manager Users
Blacklist	Call Recording	Misc Destinations	Call Recordings	Asterisk REST Interface Users
Bria Cloud Solutions	Callback	Paging and Intercom	PHP Info	Asterisk SIP Settings
Bulk Handler	CallerID Management	Park and Announce	Pinsets Code Reports	CRM Settings
CID Superfecta	Conferences	Parking	Print Extensions	EndPoint Manager
CallerID Lookup Sources	Conferences Pro	Queue Callback	Queue Call Report	Fax Configuration
Certificate Management	Conferences Pro	Queue Priorities	Queue Report Templates	High Availability
Class of Service	DISA	Queues	Queue Reports	Music on Hold
Config Edit	Directory	Ring Groups	REST API Report	PIN Sets
Contact Manager	Extensions	Set CallerID	Voicemail Reports	Route Congestion Messages
Custom Destinations		Text To Speech		Text To Speech Engines
Custom Extensions		Time Conditions		Voicemail Admin
Feature Codes		Time Queues		User Panel
IC-Talk HC Dashboard		Virtual Queues		XactView Panel
Online Support		Voicemail Blasting		
Phone Apps		Voicemail Notifications		
Presence State		Wake Up Calls		
Queue Penalty Rules		Web Callback		

This module have a couple of sections as shown below the usage screen provides an overview of the current state of play;

The screenshot shows the 'Voicemail' section with the 'Usage' tab selected. It displays two main sections: 'Number of Accounts' and 'Storage Usage'.

Number of Accounts	
Activated	19
Unactivated	9
Disabled	1
Total	29

Storage Usage	
Disk space currently in use by Voicemail data	
Total	5.14 MB

WARNING

In the General usage section global actions can be performed to clean up systems USE THIS WITH CARE pressing DELETE in here applies across the ENTIRE system and will remove all items listed.



Email Config

Changing the email template for the voicemail notifications, by default they will contain AMPWEBADDRESS instead of the server name and URL please replace with your system as shown below;

Voicemail

Usage	Settings	Dialplan Behavior	Timezone Definitions			
General	Email Config	Limits	ODBC Storage	IMAP Storage	Sound Files	Context Config

These settings apply to Voicemail Email Configuration

Email Subject ?	IC-talk HC Voicemail Notification
Email Body ?	<p>\${VM_NAME},</p> <p>There is a new voicemail in mailbox \${VM_MAILBOX}:</p> <p>From: \${VM_CALLERID}</p> <p>Length: \${VM_DUR} seconds</p> <p>Date: \${VM_DATE}</p> <p>Dial *98 to access your voicemail by phone or press the envelope button.</p> <p>Or</p> <p>Visit http://ic-pbx01.ic-talk.co.uk/ucp to check your voicemail with a web browser.</p>
Email From String ?	IC-talk HC Phone System
Email Date Format ?	%A, %B %d, %Y at %r
Pager Subject ?	IC-talk HC Voicemail Notification
Pager Body ?	New \${VM_DUR} long msg in box \${VM_MAILBOX} from \${VM_CALLERID}, on \${VM_DATE}
Pager From String ?	PBX Phone System
Pager Date Format ?	%A, %B %d, %Y at %r
Server Email ?	pbx@ic-talk.co.uk
Skip PBX String ?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Attach Voicemail ?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Next after command ?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Mail Command ?	

Online URL: <https://kb2.ic.uk/article.php?id=132>