

Voicemail Settings

132 Mark Simcoe Wed, Aug 9, 2017 [Settings Modules](#) 1242

Voicemail Settings Module - Basics

The screenshot shows the Asterisk Settings Modules page with a navigation bar at the top containing 'talk', 'Modules', 'Basic Mode', 'Dashboard', and 'UCP'. Below the navigation bar, there are several columns of settings categories. The 'Voicemail Admin' link is circled in red in the rightmost column.

Admin	Applications	Connectivity	Reports	Settings
<ul style="list-style-type: none"> Administrators Asterisk CLI Asterisk Modules Backup & Restore Blacklist Bria Cloud Solutions Bulk Handler CID Superfecta CallerID Lookup Sources Certificate Management Class of Service Config Edit Contact Manager Custom Destinations Custom Extensions Feature Codes IC-Talk HC Dashboard Online Support Phone Apps Presence State Queue Penalty Rules 	<ul style="list-style-type: none"> Announcements Appointment Reminder Broadcast Call Flow Control Call Recording Callback CallerID Management Conferences Conferences Pro DISA Directory Extensions 	<ul style="list-style-type: none"> Wake Up Calls Web Callback 	<ul style="list-style-type: none"> Queue Callback Queue Priorities Queues Ring Groups Set CallerID Text To Speech Time Conditions Time Groups Virtual Queues Voicemail Blasting Voicemail Notifications 	<ul style="list-style-type: none"> Advanced Settings Asterisk IAX Settings Asterisk Logfile Settings Asterisk Manager Users Asterisk REST Interface Users Asterisk SIP Settings CRM Settings EndPoint Manager Fax Configuration High Availability Music on Hold PIIN Sets Route Congestion Messages Text To Speech Engines Voicemail Admin User Panel XactView Panel

This module have a couple of sections as shown below the usage screen provides an overview of the current state of play;

The screenshot shows the 'Voicemail Usage' screen with a navigation bar at the top containing 'talk', 'Modules', 'Basic Mode', 'Dashboard', and 'UCP'. Below the navigation bar, there are four tabs: 'Usage', 'Settings', 'Dialplan Behavior', and 'Timezone Definitions'. The 'Usage' tab is selected and shows two main sections: 'Number of Accounts' and 'Storage Usage'.

Number of Accounts	
Activated	19
Unactivated	9
Disabled	1
Total	29

Storage Usage	
Disk space currently in use by Voicemail data	
Total	5.14 MB

WARNING

In the General usage section global actions can be performed to clean up systems USE THIS WITH CARE pressing DELETE in here applies across the ENTIRE system and will remove all items listed.



Email Config

Changing the email template for the voicemail notifications, by default they will contain AMPWEBADDRESS instead of the server name and URL please replace with your system as shown below;

Voicemail

Usage	Settings	Dialplan Behavior	Timezone Definitions			
General	Email Config	Limits	ODBC Storage	IMAP Storage	Sound Files	Context Config
These settings apply to Voicemail Email Configuration						
Email Subject	IC-talk HC Voicemail Notification					
Email Body	<p>`\${VM_NAME},</p> <p>There is a new voicemail in mailbox `\${VM_MAILBOX}:</p> <p>From: `\${VM_CALLERID} Length: `\${VM_DUR} seconds Date: `\${VM_DATE}</p> <p>Dial *98 to access your voicemail by phone or press the envelope button. Or Visit http://ic-pbx01.ic-talk.co.uk/ucp to check your voicemail with a web browser.</p>					
Email From String	IC-talk HC Phone System					
Email Date Format	%A, %B %d, %Y at %r					
Pager Subject	IC-talk HC Voicemail Notification					
Pager Body	<p>New `\${VM_DUR} long msg in box `\${VM_MAILBOX} from `\${VM_CALLERID}, on `\${VM_DATE}</p>					
Pager From String	PBX Phone System					
Pager Date Format	%A, %B %d, %Y at %r					
Server Email	pbx@ic-talk.co.uk					
Skip PBX String	<input checked="" type="radio"/> Yes <input type="radio"/> No					
Attach Voicemail	<input checked="" type="radio"/> Yes <input type="radio"/> No					
Next after command	<input checked="" type="radio"/> Yes <input type="radio"/> No					
Mail Command						

Online URL: <https://kb2.ic.uk/article.php?id=132>