

# Voicemail Settings

132 Mark Simcoe Wed, Aug 9, 2017 [Settings Modules](#) 1466

## Voicemail Settings Module - Basics

The screenshot shows the Asterisk Settings Modules interface. The 'Modules' tab is active. The right-hand column lists various settings categories. Under the 'Settings' category, 'Voicemail Admin' is circled in red. Other categories visible include 'Admin', 'Applications', 'Connectivity', 'Reports', and 'User Panel'.

This module have a couple of sections as shown below the usage screen provides an overview of the current state of play;

The screenshot shows the 'Voicemail' section with the 'Usage' tab selected. It displays two main sections: 'Number of Accounts' and 'Storage Usage'.

Number of Accounts	
Activated	19
Unactivated	9
Disabled	1
<b>Total</b>	<b>29</b>

**Storage Usage**

Disk space currently in use by Voicemail data

---

**Total** 5.14 MB

**WARNING**

In the General usage section global actions can be performed to clean up systems USE THIS WITH CARE pressing DELETE in here applies across the ENTIRE system and will remove all items listed.



## Email Config

Changing the email template for the voicemail notifications, by default they will contain AMPWEBADDRESS instead of the server name and URL please replace with your system as shown below;

## Voicemail

Usage	Settings	Dialplan Behavior	Timezone Definitions			
General	Email Config	Limits	ODBC Storage	IMAP Storage	Sound Files	Context Config

These settings apply to Voicemail Email Configuration

Email Subject ?	IC-talk HC Voicemail Notification
Email Body ?	<p>\${VM_NAME},</p> <p>There is a new voicemail in mailbox \${VM_MAILBOX}:</p> <p>From: \${VM_CALLERID}</p> <p>Length: \${VM_DUR} seconds</p> <p>Date: \${VM_DATE}</p> <p>Dial *98 to access your voicemail by phone or press the envelope button.</p> <p>Or</p> <p>Visit <a href="http://ic-pbx01.ic-talk.co.uk/ucp">http://ic-pbx01.ic-talk.co.uk/ucp</a> to check your voicemail with a web browser.</p>
Email From String ?	IC-talk HC Phone System
Email Date Format ?	%A, %B %d, %Y at %r
Pager Subject ?	IC-talk HC Voicemail Notification
Pager Body ?	New \${VM_DUR} long msg in box \${VM_MAILBOX} from \${VM_CALLERID}, on \${VM_DATE}
Pager From String ?	PBX Phone System
Pager Date Format ?	%A, %B %d, %Y at %r
Server Email ?	pbx@ic-talk.co.uk
Skip PBX String ?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Attach Voicemail ?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Next after command ?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Mail Command ?	

Online URL: <https://kb2.ic.uk/article.php?id=132>