

Voicemail Settings

132 Mark Simcoe Wed, Aug 9, 2017 [Settings Modules](#) 1660

Voicemail Settings Module - Basics

The screenshot shows the Asterisk Voicemail Settings Module menu. The 'Voicemail Admin' link is circled in red. The menu is organized into several categories:

- Admin**
 - Administrators
 - Asterisk CLI
 - Asterisk Modules
 - Backup & Restore
 - Blacklist
 - Bria Cloud Solutions
 - Bulk Handler
 - CID Superfecta
 - CallerID Lookup Sources
 - Certificate Management
 - Class of Service
 - Config Edit
 - Contact Manager
 - Custom Destinations
 - Custom Extensions
 - Feature Codes
 - IC-Talk HC Dashboard
 - Online Support
 - Phone Apps
 - Presence State
 - Queue Penalty Rules
- Applications**
 - Announcements
 - Appointment Reminder
 - Broadcast
 - Call Flow Control
 - Call Recording
 - Callback
 - CallerID Management
 - Conferences
 - Conferences Pro
 - DISA
 - Directory
 - Extensions
- Connectivity**
 - Follow Me
 - IVR
 - Languages
 - Misc Applications
 - Misc Destinations
 - Paging and Intercom
 - Park and Announce
 - Parking
 - Queue Callback
 - Queue Priorities
 - Queues
 - Ring Groups
 - Set CallerID
 - Text To Speech
 - Time Conditions
 - Time Queues
 - Virtual Queues
 - Voicemail Blasting
 - Voicemail Notifications
 - Wake Up Calls
 - Web Callback
- Reports**
 - Asterisk Info
 - Asterisk Logfiles
 - CDR Reports
 - Call Event Logging
 - Call Recordings
 - PHP Info
 - Pinsets Code Reports
 - Print Extensions
 - Queue Callback Report
 - Queue Report Templates
 - Queue Reports
 - REST API Report
 - Voicemail Reports
- Settings**
 - Advanced Settings
 - Asterisk IAX Settings
 - Asterisk Logfile Settings
 - Asterisk Manager Users
 - Asterisk REST Interface Users
 - Asterisk SIP Settings
 - CRM Settings
 - EndPoint Manager
 - Fax Configuration
 - High Availability
 - Music on Hold
 - PIN Sets
 - Route Congestion Messages
 - Text To Speech Engines
 - Voicemail Admin**
 - User Panel
 - XactView Panel

This module have a couple of sections as shown below the usage screen provides an overview of the current state of play;

The screenshot shows the Asterisk Voicemail Usage screen. The 'Usage' tab is selected, showing a table of account status and storage usage.

Number of Accounts	
Activated	19
Unactivated	9
Disabled	1
Total	29

Storage Usage	
Disk space currently in use by Voicemail data	
Total	5.14 MB

WARNING

In the General usage section global actions can be performed to clean up systems USE THIS WITH CARE pressing DELETE in here applies across the ENTIRE system and will remove all items listed.



Email Config

Changing the email template for the voicemail notifications, by default they will contain AMPWEBADDRESS instead of the server name and URL please replace with your system as shown below;

Voicemail

Usage	Settings	Dialplan Behavior	Timezone Definitions			
General	Email Config	Limits	ODBC Storage	IMAP Storage	Sound Files	Context Config

These settings apply to Voicemail Email Configuration

Email Subject ?	IC-talk HC Voicemail Notification
Email Body ?	<p>\${VM_NAME},</p> <p>There is a new voicemail in mailbox \${VM_MAILBOX}:</p> <p>From: \${VM_CALLERID}</p> <p>Length: \${VM_DUR} seconds</p> <p>Date: \${VM_DATE}</p> <p>Dial *98 to access your voicemail by phone or press the envelope button.</p> <p>Or</p> <p>Visit http://ic-pbx01.ic-talk.co.uk/ucp to check your voicemail with a web browser.</p>
Email From String ?	IC-talk HC Phone System
Email Date Format ?	%A, %B %d, %Y at %r
Pager Subject ?	IC-talk HC Voicemail Notification
Pager Body ?	New \${VM_DUR} long msg in box \${VM_MAILBOX} from \${VM_CALLERID}, on \${VM_DATE}
Pager From String ?	PBX Phone System
Pager Date Format ?	%A, %B %d, %Y at %r
Server Email ?	pbx@ic-talk.co.uk
Skip PBX String ?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Attach Voicemail ?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Next after command ?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Mail Command ?	

Online URL: <https://kb2.ic.uk/article.php?id=132>