

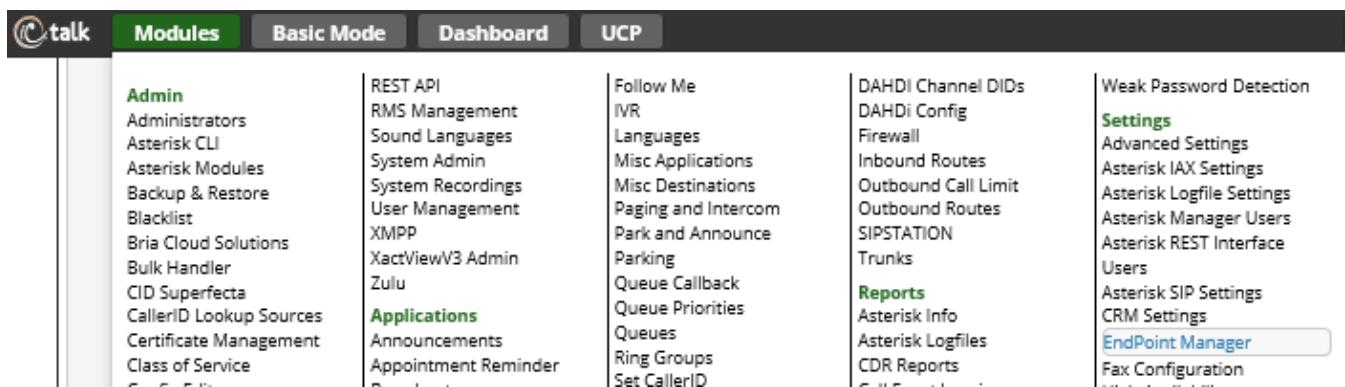
Changing daylight saving to BST on Polycom handsets

166 Mark Simcoe Mon, Sep 25, 2017 [3rd Party Hardware](#) 2138

Changing daylight saving to BST on Polycom handsets

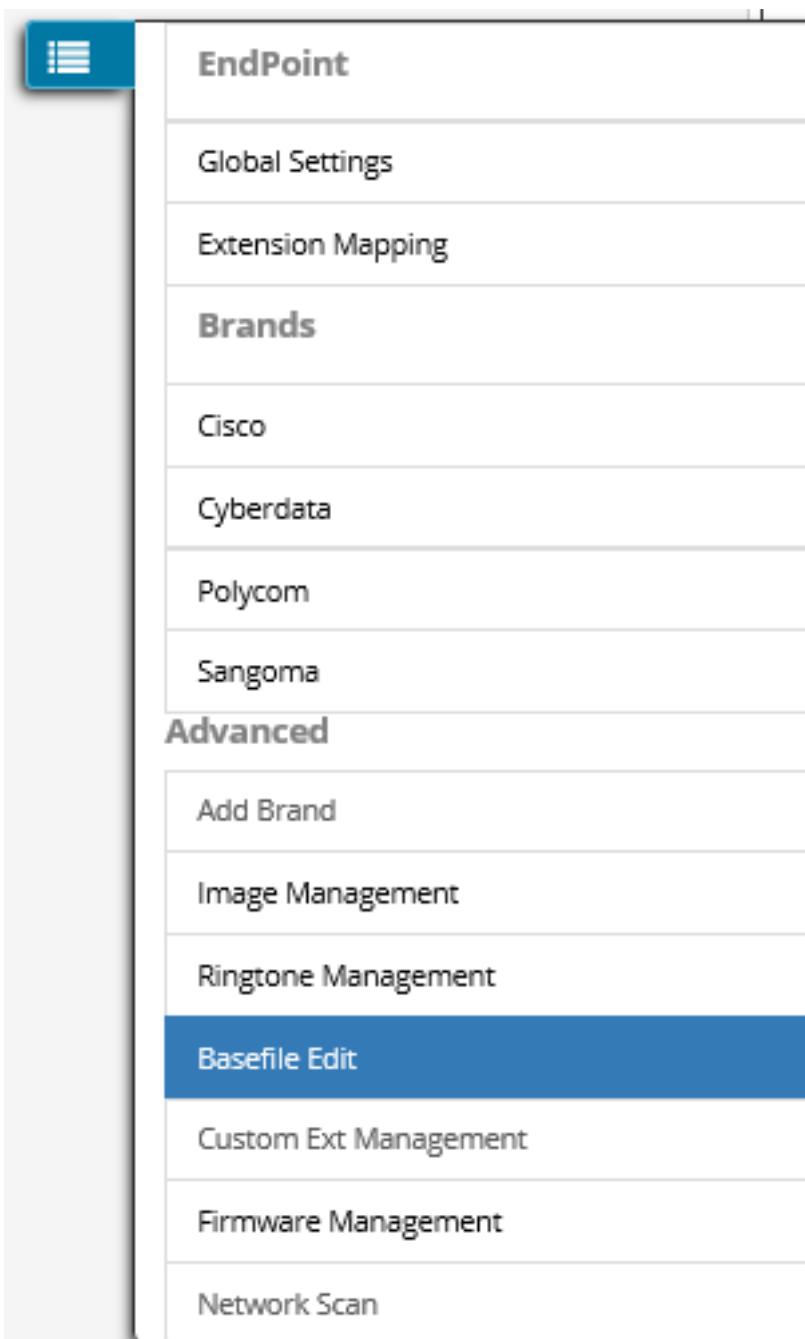
By default the Polycom handsets will be set to US standards for daylight saving time changes, to change this please do the following;

Go into Endpoint manager;



The screenshot shows the Polycom Endpoint Manager web interface. The top navigation bar includes 'talk', 'Modules' (which is the active tab), 'Basic Mode', 'Dashboard', and 'UCP'. The main content area is divided into several sections: 'Admin' (with sub-options like REST API, RMS Management, Sound Languages, System Admin, System Recordings, User Management, XMPP, XactViewV3 Admin, Zulu, and Applications), 'Follow Me' (with options like IVR, Languages, Misc Applications, Misc Destinations, Paging and Intercom, Park and Announce, Parking, Queue Callback, Queue Priorities, Queues, Ring Groups, and Set CallerID), 'DAHDI' (with options like DAHDI Channel DIDs, DAHDI Config, Firewall, Inbound Routes, Outbound Call Limit, Outbound Routes, SIPSTATION, Trunks, Reports, Asterisk Info, Asterisk Logfiles, and CDR Reports), and 'Weak Password Detection' (with options like Advanced Settings, Asterisk IAX Settings, Asterisk Logfile Settings, Asterisk Manager Users, Asterisk REST Interface, Users, Asterisk SIP Settings, CRM Settings, and EndPoint Manager). The 'UCP' section is partially visible on the right.

Go into the Basefile Edit;



The sidebar menu includes the following items:

- EndPoint
- Global Settings
- Extension Mapping
- Brands**
- Cisco
- Cyberdata
- Polycom
- Sangoma
- Advanced**
- Add Brand
- Image Management
- Ringtone Management
- Basefile Edit**
- Custom Ext Management
- Firmware Management
- Network Scan

Select the required template;

Template
polycom
polycom_test2

Showing 1 to 2 of 2 rows

Then you will have a list of the supported handsets please pick your primary device.

Endpoint Manager

Basefile Settings for Polycom VVX500 Using Template polycom

MAC.cfg MAC-Features.cfg Ext.cfg SIP-Interop.cfg



Select the MAC-Features.cfg menu, then scroll down until you find the sntp section;

```
<sntp
  sntp.tcpIpApp.sntp.daylightSavings.start.dayOfWeek.lastInMonth="1"
  sntp.tcpIpApp.sntp.daylightSavings.stop.dayOfWeek.lastInMonth="1"
  sntp.tcpIpApp.sntp.daylightSavings.stop.month="9"
  sntp.tcpIpApp.sntp.address="__timeserver1__"
  sntp.tcpIpApp.sntp.address.overrideDHCP="1"
  sntp.tcpIpApp.sntp.offsetOffset=" 0ffset "
```

Edit by selecting the desired lines for the month stop and days of week and ensure you have all the models of handset this applies to selected;

Applies to Model(s)

IP301	IP320	IP321	IP330	IP331	IP335	IP4000	IP430	IP450	IP5000
IP501	IP550	IP560	IP6000	IP601	IP650	IP670	IP7000	VVX1500	
VVX300	VVX310	VVX400	VVX410	VVX500	VVX600				

File:

Section:

Section:

Parameter:

Value:

You should then end up with the changed lines highlighted in red to denote they are different to the default template;

```
<sntp
  sntp.tcpIpApp.sntp.daylightSavings.start.dayOfWeek.lastInMonth="1"
  sntp.tcpIpApp.sntp.daylightSavings.stop.dayOfWeek.lastInMonth="1"
  sntp.tcpIpApp.sntp.daylightSavings.stop.month="10"
  sntp.tcpIpApp.sntp.address="__timeserver1__"
  sntp.tcpIpApp.sntp.address.overrideDHCP="1"
  sntp.tcpIpApp.sntp.gmtOffset="__offset__"
  sntp.tcpIpApp.sntp.gmtOffset.overrideDHCP="1"
  sntp.tcpIpApp.sntp.resyncPeriod="86400"
  sntp.tcpIpApp.sntp.daylightSavings.enable="__daylight__"
  sntp.tcpIpApp.sntp.daylightSavings.fixedDayEnable="0"
  sntp.tcpIpApp.sntp.daylightSavings.start.month="3"
  sntp.tcpIpApp.sntp.daylightSavings.start.date="8"
  sntp.tcpIpApp.sntp.daylightSavings.start.time="2"
  sntp.tcpIpApp.sntp.daylightSavings.start.dayOfWeek="1"
  sntp.tcpIpApp.sntp.daylightSavings.stop.date="1"
  sntp.tcpIpApp.sntp.daylightSavings.stop.time="2"
  sntp.tcpIpApp.sntp.daylightSavings.stop.dayOfWeek="1"
>
</sntp>
```

Scroll to the bottom of the screen and then save and rebuild the files, if the phones are not in use you can elect to Update them also (DO NOT do this while system is in use as ALL handsets of this model will reboot).

Done.

Online URL: <https://kb2.ic.uk/article.php?id=166>