

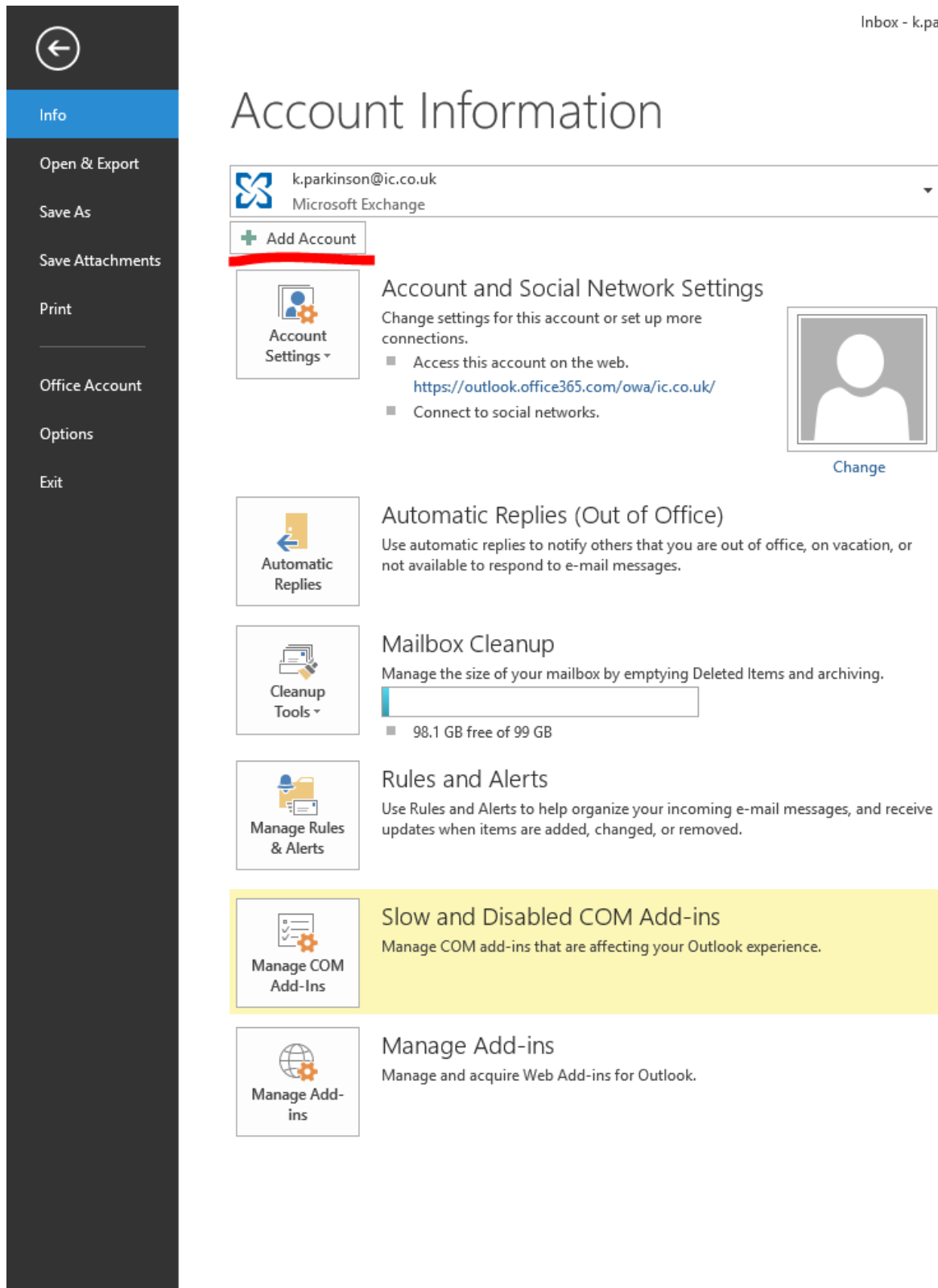
# How to setup POP3 Email

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## How to setup POP3 Email

This article is to inform end users how to configure their email account via POP3. The pictures used will be on Outlook 2016 however this setup will be universal throughout most mail software.

1. Open up your mail software, click file and then add account.



The screenshot shows the Outlook interface. On the left is a dark sidebar with a back arrow at the top and a menu containing: Info (highlighted in blue), Open & Export, Save As, Save Attachments, Print, Office Account, Options, and Exit. The main area is titled "Account Information" and shows the account "k.parkinson@ic.co.uk" on "Microsoft Exchange". A red underline is under the "+ Add Account" button. Below are several settings sections: "Account and Social Network Settings" (with a "Change" link and a placeholder profile picture), "Automatic Replies (Out of Office)", "Mailbox Cleanup" (showing 98.1 GB free of 99 GB), "Rules and Alerts", "Manage COM Add-Ins" (highlighted in yellow), and "Manage Add-ins".

Account Information

k.parkinson@ic.co.uk  
Microsoft Exchange

+ Add Account

Account Settings ▾

Account and Social Network Settings

Change settings for this account or set up more connections.

- Access this account on the web.  
<https://outlook.office365.com/owa/ic.co.uk/>
- Connect to social networks.

Change

Automatic Replies

Use automatic replies to notify others that you are out of office, on vacation, or not available to respond to e-mail messages.

Cleanup Tools ▾

Mailbox Cleanup

Manage the size of your mailbox by emptying Deleted Items and archiving.

98.1 GB free of 99 GB

Manage Rules & Alerts

Use Rules and Alerts to help organize your incoming e-mail messages, and receive updates when items are added, changed, or removed.

Manage COM Add-Ins

Slow and Disabled COM Add-ins

Manage COM add-ins that are affecting your Outlook experience.

Manage Add-ins

Manage and acquire Web Add-ins for Outlook.

2. Once clicked, a small window will pop up. You need to select "Manual setup or additional server types". Then click next.

Add Account ✕

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**Auto Account Setup**  
Outlook can automatically configure many email accounts.

**E-mail Account**

Your Name:   
Example: Ellen Adams

E-mail Address:   
Example: ellen@contoso.com

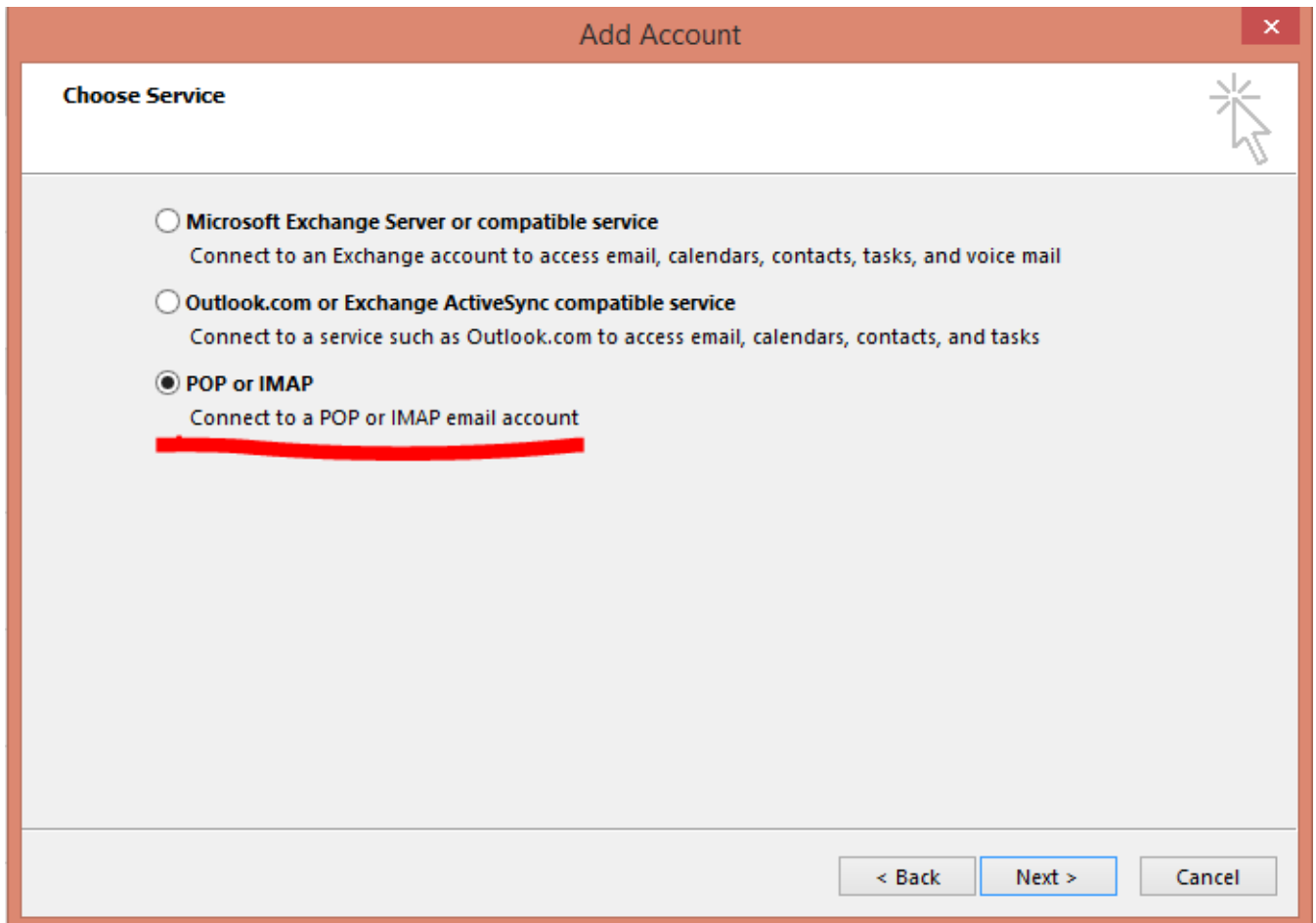
Password:

Retype Password:   
Type the password your Internet service provider has given you.

**Manual setup or additional server types**

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3. Now you will need to select "POP or IMAP". Then click next.



4. Now you will need to fill out the details required for your own email.

**Add Account**

**POP and IMAP Account Settings**  
Enter the mail server settings for your account.

**User Information**

Your Name: TEST

Email Address: test@example.co.uk

**Server Information**

Account Type: POP3

Incoming mail server: mail.yourdomain.co.uk

Outgoing mail server (SMTP): mail.yourdomain.co.uk

**Logon Information**

User Name: test@example.co.uk

Password: \*\*\*\*\*

Remember password

Require logon using Secure Password Authentication (SPA)

**Test Account Settings**

We recommend that you test your account to ensure that the entries are correct.

Test Account Settings ...

Automatically test account settings when Next is clicked

**Deliver new messages to:**

New Outlook Data File

Existing Outlook Data File

Browse

More Settings ...

< Back   Next >   Cancel

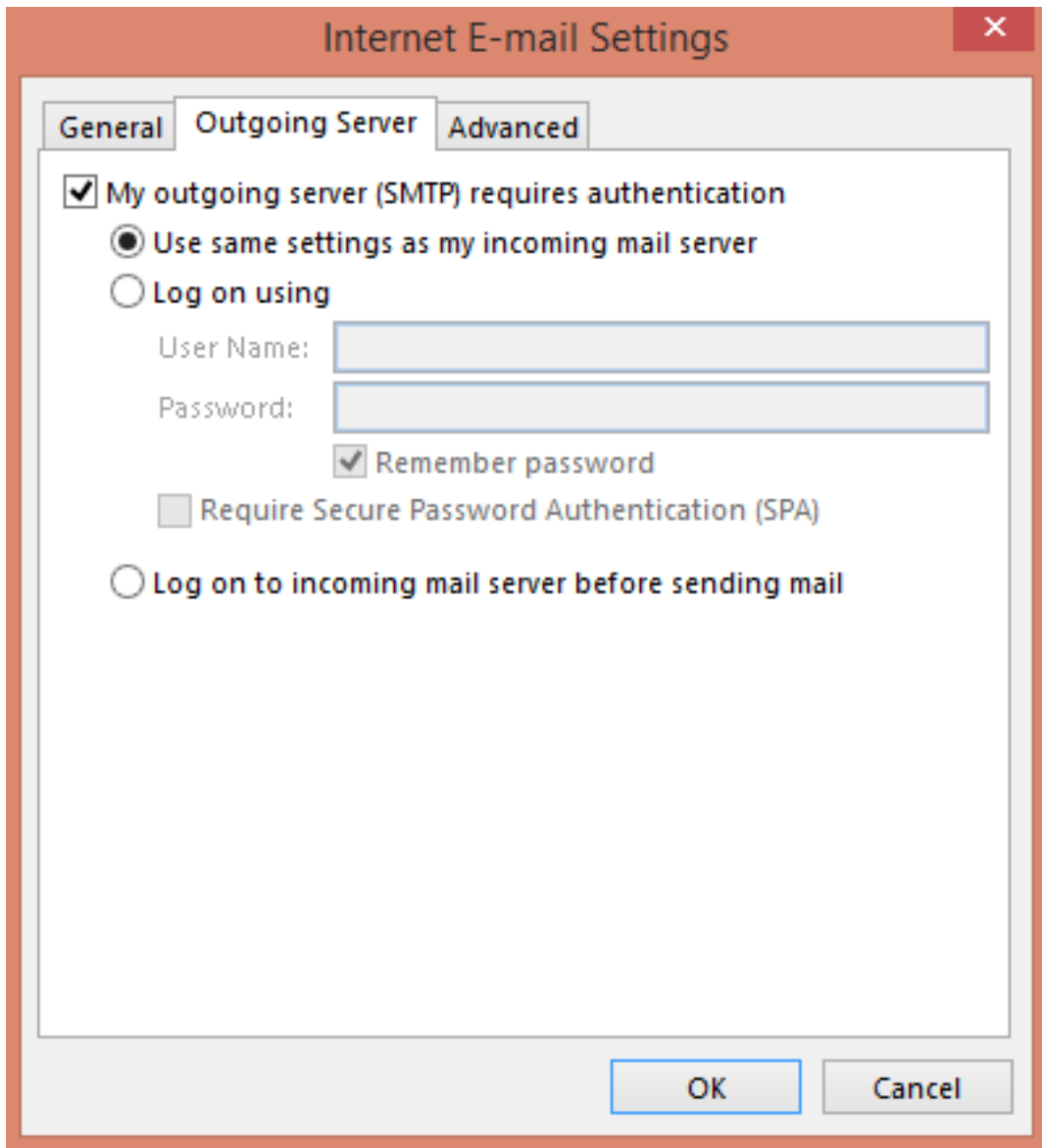
Under User information, enter your full name and then your email address.

Under Server information, you will need to leave the account type as POP3. The incoming & outgoing mail servers are the same. The prefix for this is to add "mail." in front of your domain name. For Example, if your email address is [test@example.co.uk](mailto:test@example.co.uk) then your domain name is example.co.uk. So this means that the incoming & outgoing mail servers for [test@example.co.uk](mailto:test@example.co.uk) is mail.example.co.uk.

Under Logon Information, please enter your email address and password.

Now click "More Settings" in the bottom right.

5. Now you will see a smaller pop up window with three tabs, general, outgoing server and advanced. Click outgoing server and select the square tick box at the top to enable authentication.



click OK and this will return back to the other pop up window.

6. Hit next and now this will complete for you.

Now you have successfully added an email account via POP3 to your mail software.

POP3 mail will only work on one device. It is old technology and also does not work very well on mobile devices.

I would recommend moving over to Office 365 as this give you everything POP3 mail

will and a lot more. If you would like to know more about Office 365 click [here](#).

Online URL: <https://kb2.ic.uk/article.php?id=177>