

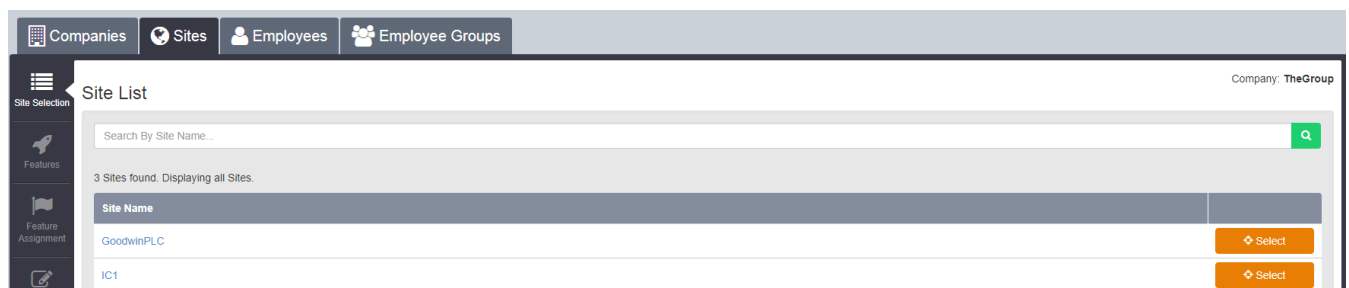
Voicemail in IPVS

189 Keira Tait Thu, Dec 14, 2017 [IP Voice Services \(IPVS\)](https://portal.yourservices.co.uk) 1991

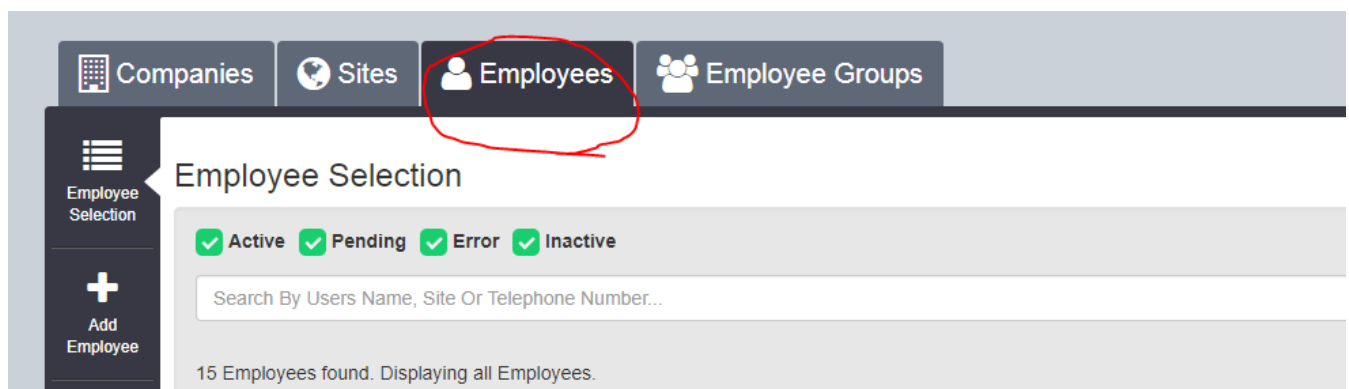
How to disable/enable voicemail on IPVS

Log into the business portal at <https://portal.yourservices.co.uk> businessportal and sign in with your username/password.

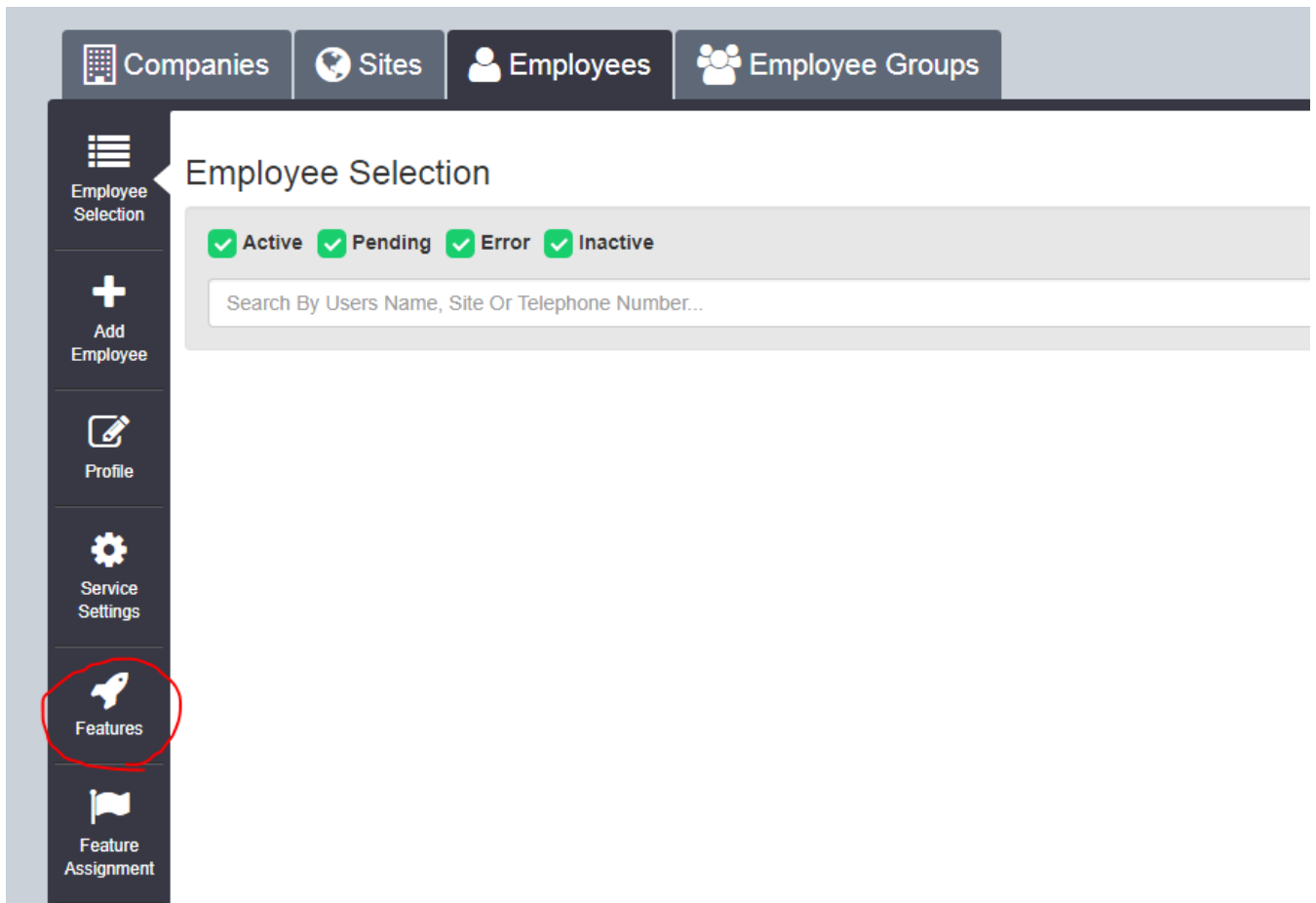
When you are logged in, search for the site in question to or just hit the search button, to show all sites in your company and select the appropriate one.



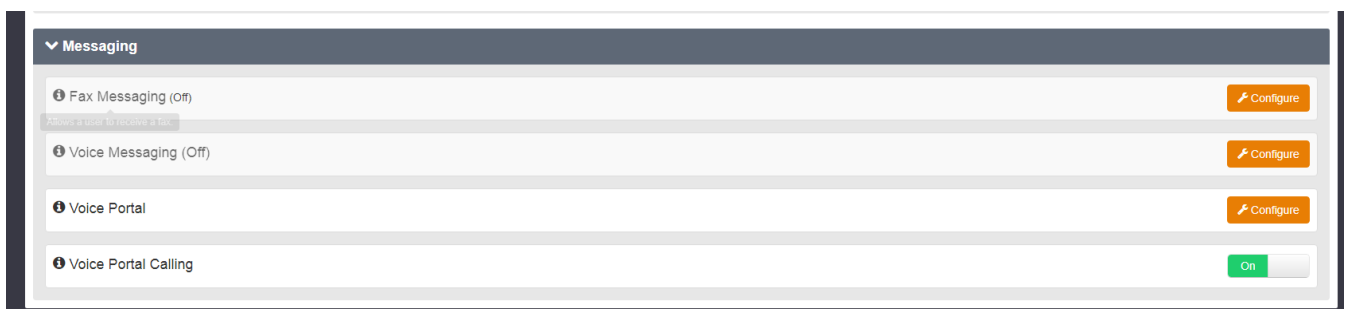
Once the site is selected, employees tab then select search to list all employees



Select the employee you wish to edit their voicemail settings, and press features.



Scroll down to the bottom and select voice messaging, then configure.



Then within here you can specify what you want to do with the particular users voicemail.

Features › Voice Messaging

Employee Features / Voice Messaging

Voice Messaging

☒ Turn On Voice Messaging

When A Voice Message Arrives...

- ☐ Send Email Notification To
- ☐ Email A Copy Of The Voice Message To
- ☐ Transfer On '0' To This Phone Number

* Unified Messaging

- ☐ Email New Messages To
- ☒ Use Unified Messaging
- ☒ Use Message Waiting Indicator

Cancel

Save

Online URL: <https://kb2.ic.uk/article.php?id=189>