Diverting hunt group numbers on IPVS

190 Keira Tait Thu, Dec 14, 2017 IP Voice Services (IPVS) 1827

Diverting hunt groups

Log into the business portal at https://portal.yourservices.co.uk/businessportal and sign in with your username/password.

When you are logged in, search for the site you require or just hit the search button, to show all sites in your company and select the appropriate one.



Once the site is selected, click the features tab

Co	mpanies	🔇 Sites	🐣 Employees	😤 Employee Groups			
Site Selection	Site Lis	st					
	Search	Search By Site Name					
Features	3 Sites found. Displaying all Sites.						
Site Name							
Feature Assignment	Goodwi	nPLC					
Ø	IC1						
Profile							

In here you want to select Hunt groups depending on what has been set up.



Select the hunt group in question and go to feature settings, and call forward.

Con	🗒 Companies 🐼 Sites 💄 Employees 🛛 🎬 Employee Groups						
Site Selection	Site Selection Features > Hunt Groups						
F eatures	Hunt Group Settings Assign Agents	Site Feature Settings / Hunt Groups / MainNumber Feature Settings					
Feature	Service Passwords Feature Settings	Feature Settings					
Assignment		Alternate Numbers					
Profile		Call Forwarding	€ Configure				
Device Management			Configure				
Dashboard		Coming Fights Do Not Disturb	Configure				
		Selective Call Acceptance	✓ Configure				
		Selective Call Rejection					

Fill in the details how you want this set up, and hit save.

Features >	Hunt	Groups
------------	------	--------

Site Feature Settings / Hunt Groups / MainNumber Feature Settings / Call Forwarding								
Call Forwarding								
Always Settings		Busy Settings	Convert Calle When Line Is Busy					
	Play Ring Reminder When Forwarding	* Forward To	Telephone Number / SIP URI					
* Forward To	Telephone Number / SIP URI							
Ø Cancel		✓ Save						

Comp

Online URL: <u>https://kb2.ic.uk/article.php?id=190</u>