Installing an SSL certificate

Note: You will need to ensure you have one of the following email addresses configured on your mail server as the certificate authorisation will be sent to one of the following of your choice

admin@yourdomain.co.uk
administrator@yourdomain.co.uk
hostmaster@yourdomain.co.uk
webmaster@yourdomain.co.uk
postmaster@yourdomain.co.uk

1. First of all before the order process you need to generate the CSR which can be done by following the below steps
2. Sign into your Plesk control panel (contact support if you are unaware of your login) and navigate the below, note for other vendors please use - https://knowledge.digicert.com/solution/SO6506.html
3. **Domains > example.com > SSL Certificates**, fill in the required fields and click **Request**. Such certificate will be Self-Signed and not valid for checks.
4. Go to **Domains > example.com > SSL/TLS Certificates**.
5. Once you have the CSR, email the CSR and your SSL requirements to sales@ic.co.uk
6. **Domains > example.com > SSL Certificates**, fill in the required fields and click **Request**. Such certificate will be Self-Signed and not valid for checks.

7. Go to **Domains > example.com > SSL/TLS Certificates**.

Note: If you are using the SSL It! extension, click **Advanced Settings**.

8. On the **SSL/TLS Certificates** page, add your certificate:

Note: If you are experiencing issues with a certificate installation, contact your certificate seller and ask for certificate installation instructions for Plesk.

- If an SSL certificate is stored in a single *.crt file:

Click **Browse...** to select a certificate file. Then click **Upload Certificate**.

Home / Domains

SSL/TLS Certificates for example.com ...

If you created a certificate signing request on this server and received the certificate file, upload it here. If you want to upload a certificate and private key pair generated on a different server, or generate a self-signed certificate, click **Add SSL/TLS Certificate**.

After adding an SSL/TLS certificate to a domain, you need to enable SSL/TLS support and select that certificate in the website hosting settings: **Websites & Domains** > **Hosting Settings** of this domain > **Security**.

Upload the certificate here

Certificate (*.crt) *   Browse...   No file selected.

Upload Certificate

⊹ Add SSL/TLS Certificate   View Certificates   ⊗ Secure Webmail   ✕ Remove

No items found.

If an SSL certificate is stored in the form of *.key and *.crt files:

Click **Add SSL/TLS Certificate** and scroll down to the **Upload the certificate files** section and upload these files. If both the certificate and the private key parts of your certificate are contained in a *.pem file (you can check it by opening the *.pem file in any text editor), just upload it twice, both as the private key and the certificate. Click **Upload Certificate** once finished.

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If an SSL certificate is stored as a text:

Click **Add SSL/TLS Certificate** and scroll down to the **Upload the certificate as text** section. There, paste the certificate and the private key parts into the corresponding fields. Click **Upload Certificate** when you have finished.

Upload the certificate as text

Use this form to upload the components of a certificate as text. Copy the contents of a file and paste into the corresponding field.

Private key (*.key) *

```
-----BEGIN RSA PRIVATE KEY-----
MIIJKQIBAAKCAgEA3W29+ID6194bH6ejLrIC4hb2Ugo8v6ZC+Mrck2dNYMNPjcOK
ABvxxEtBamnSaeU/IY7FC/giN622LEtV/3oDcrua0+yWuVafyxmZyTKUb4/GUgaf
RQPf/eiX9urWurtIK7XgNGFNUjYPq4dSJQPPhwCHE/LKAykWnZBXRrX0Dq4XyApN
...
V1sCMYTd7HN9tw7whqLg18wB1zomSMVGT4DkkmAzq4zSKI1FNYp8KA3OE1Emwq+0
wRsQuawQVLCUEP3To6kYOwTzJq7jhiUK6FnjLjeTrNQSVdoqwoJr1TAHgXVV3q7q
v3TGd3xXD9yQIjmugNgxNiwAZzhJs/ZJy++fPSJ1XQxbd9qPghgGoe/ff6G7
-----END RSA PRIVATE KEY-----
```

Certificate (*.crt) *

```
-----BEGIN CERTIFICATE-----
MIIGJzCCBA+gAwIBAgIBATANBgkqhkiG9w0BAQUFADCBsjELMAkGA1UEBhMCR1Ix
DzANBgNVBAgMBkFsc2FjZTETMBEGA1UEBwwKU3RyYXNib3VyZzEYMBYGA1UECgwP
d3d3LmZyZWVsYW4ub3JnMRAwDgYDVQQLDAdmcmVlGFuMS0wKwYDVQQDDCRGcmVl
...
CQVqfbscp7evlgjLW98H+5zylRHAgoH2G79aH1jNKMp9BOuq6SnEglEsiWGVtu21
hnx8SB3sVJZHeer8f/UQQwqbAQ+Kdy70NmbSaqaVtp8jOxLiidWkwSyRTsuU6D8i
DiH5uEqBXExjrj0FslxcVKdVj5glVcSmkLwZKbEU1OKwleT/iXFhvooWhQ==
-----END CERTIFICATE-----
```

CA certificate (*-ca.crt)

Once the certificate is created, go to **Domains** > **example.com** > **Hosting Settings** and:

- enable **SSL support**

- select your created SSL certificate click **OK**

Open your website at https://example.com.

Note: In case of any issues, make sure that the certificate was properly selected.