# Installing an SSL certificate

254 Keira Tait Tue, Feb 11, 2020 Shared Hosting 1165

**Note:** You will need to ensure you have one of the following email addresses configured on your mail server as the certificate authorisation will be sent to one of the following of your choice

admin@yourdomain.co.uk
administrator@yourdomain.co.uk
hostmaster@yourdomain.co.uk
webmaster@yourdomain.co.uk
postmaster@yourdomain.co.uk

1. First of all before the order process you need to generate the CSR which can be done by following the below steps
2. Sign into your Plesk control panel (contact support if you are unaware of your login) and navigate the below, note for other vendors please use - https://knowledge.digicert.com/solution/SO6506.html
3. **Domains > example.com > SSL Certificates**, fill in the required fields and click **Request**. Such certificate will be Self-Signed and not valid for checks.
4. Go to **Domains > example.com > SSL/TLS Certificates**.
5. Once you have the CSR, email the CSR and your SSL requirements to sales@ic.co.uk
6. **Domains > example.com > SSL Certificates**, fill in the required fields and click **Request**. Such certificate will be Self-Signed and not valid for checks.

7. Go to **Domains > example.com > SSL/TLS Certificates**.

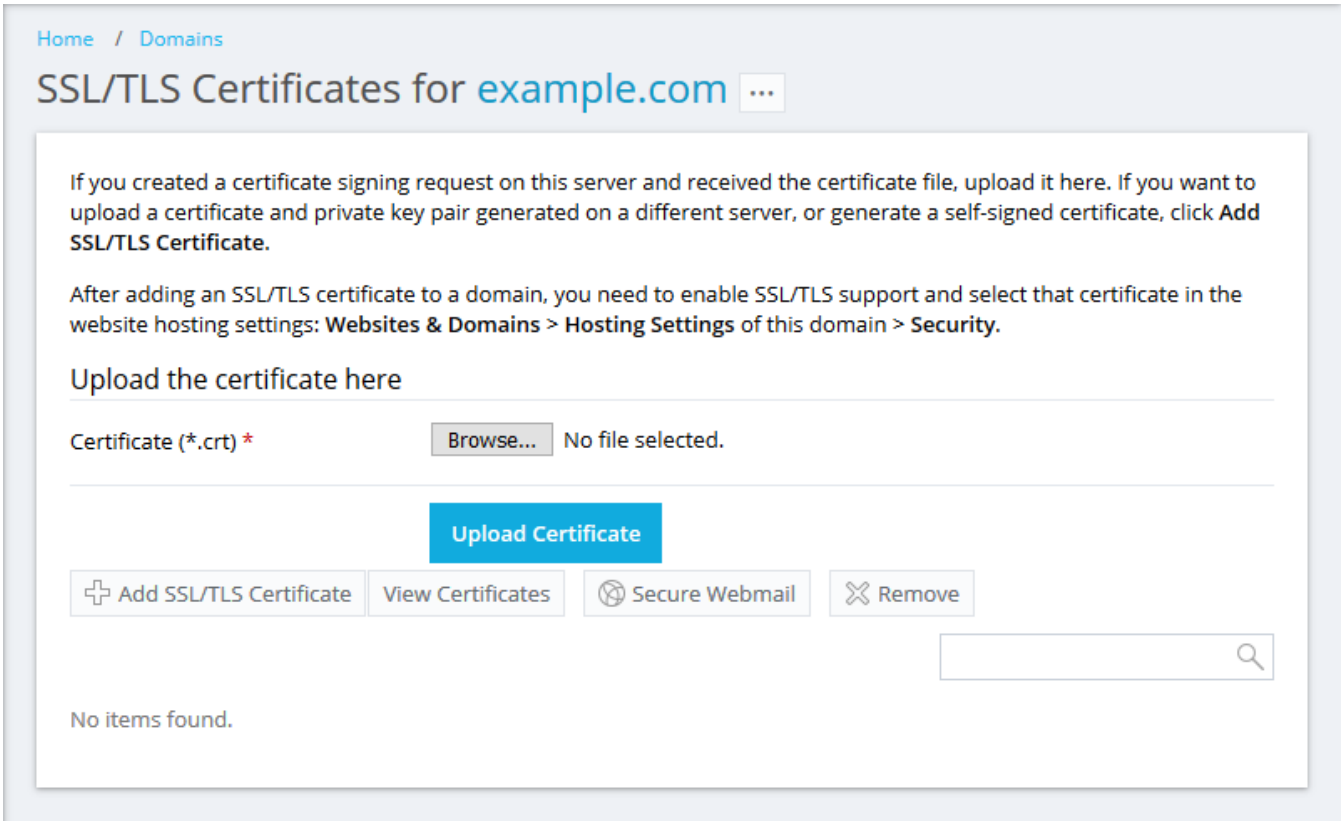
   **Note:** If you are using the SSL It! extension, click **Advanced Settings**.

8. On the **SSL/TLS Certificates** page, add your certificate:

   **Note:** If you are experiencing issues with a certificate installation, contact your certificate seller and ask for certificate installation instructions for Plesk.

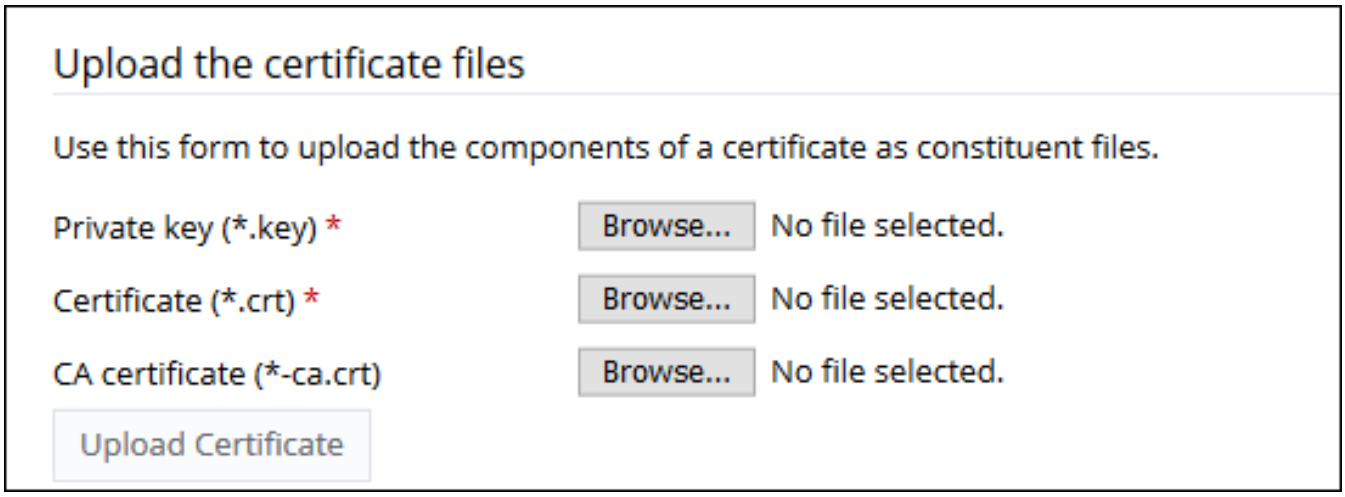
   - If an SSL certificate is stored in a single *.crt file:

Click **Browse...** to select a certificate file. Then click **Upload Certificate**.




If an SSL certificate is stored in the form of *.key and *.crt files:

Click **Add SSL/TLS Certificate** and scroll down to the **Upload the certificate files** section and upload these files. If both the certificate and the private key parts of your certificate are contained in a *.pem file (you can check it by opening the *.pem file in any text editor), just upload it twice, both as the private key and the certificate. Click **Upload Certificate** once finished.

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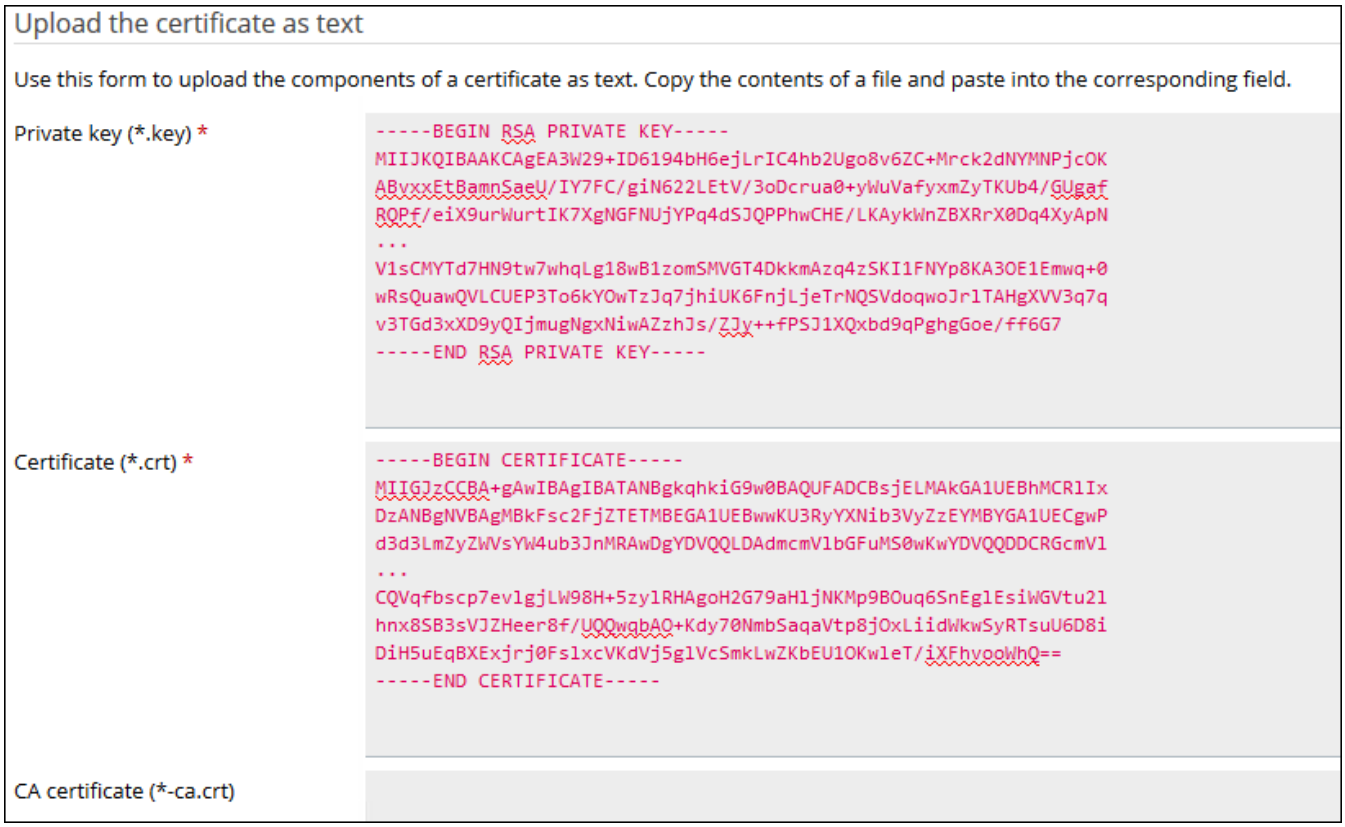
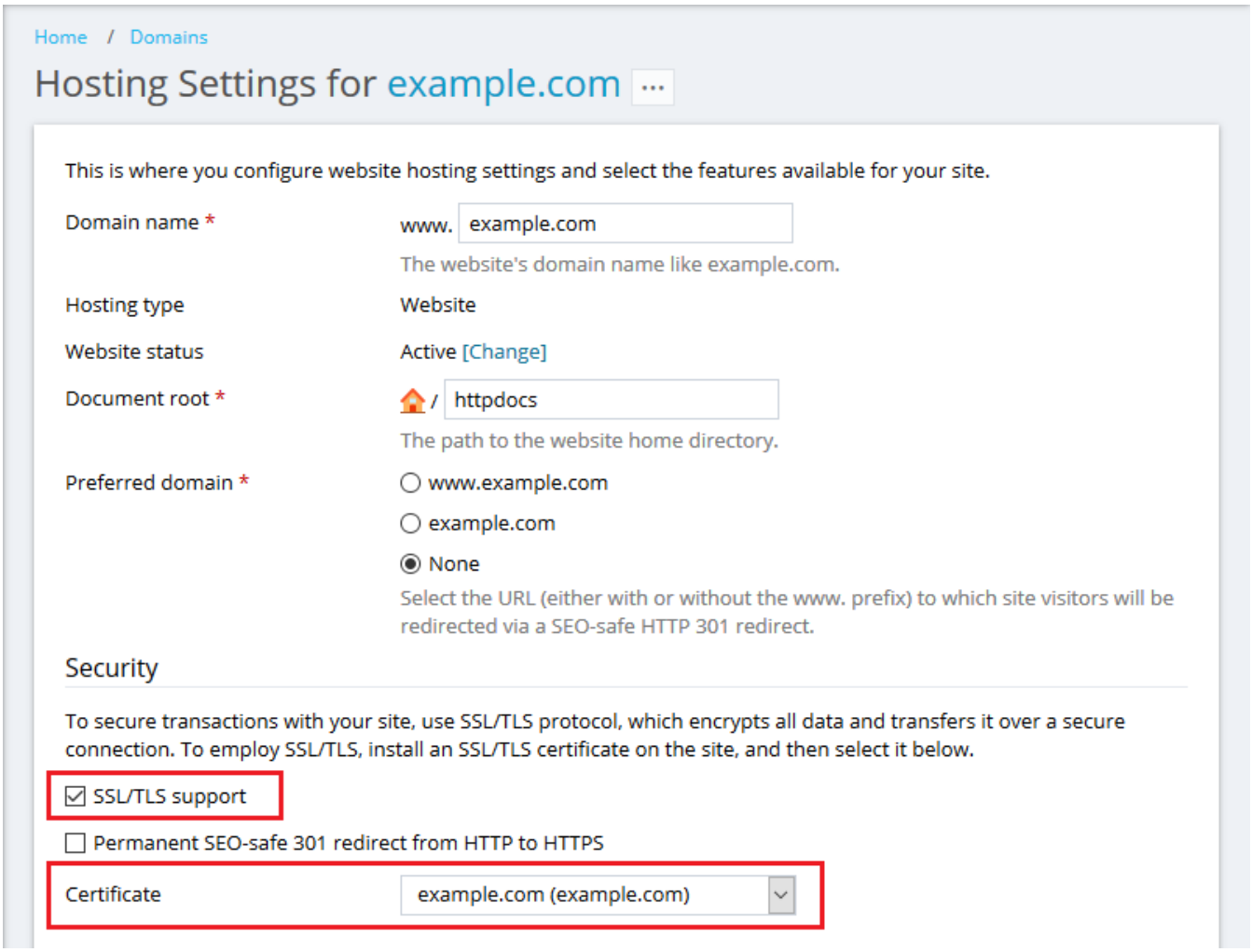
If an SSL certificate is stored as a text:

Click **Add SSL/TLS Certificate** and scroll down to the **Upload the certificate as text** section. There, paste the certificate and the private key parts into the corresponding fields. Click **Upload Certificate** when you have finished.




Once the certificate is created, go to **Domains** > **example.com** > **Hosting Settings** and:

- enable **SSL support**
- select your created SSL certificate click **OK**




Open your website at https://example.com.

**Note:** In case of any issues, make sure that the certificate was properly selected.

Online URL: https://kb2.ic.uk/article.php?id=254