Logging Into The Portal

279 Darren M Thu, Feb 11, 2021 Digital Phone Lines, IC-talk 3 Cloud Phone System 1170

Logging into the Portal

NOTE: This is functionality is considered to be for advanced users, only access the online portal if you're comfortable with doing so. It is not required in order to use the core features of your digital phone line.

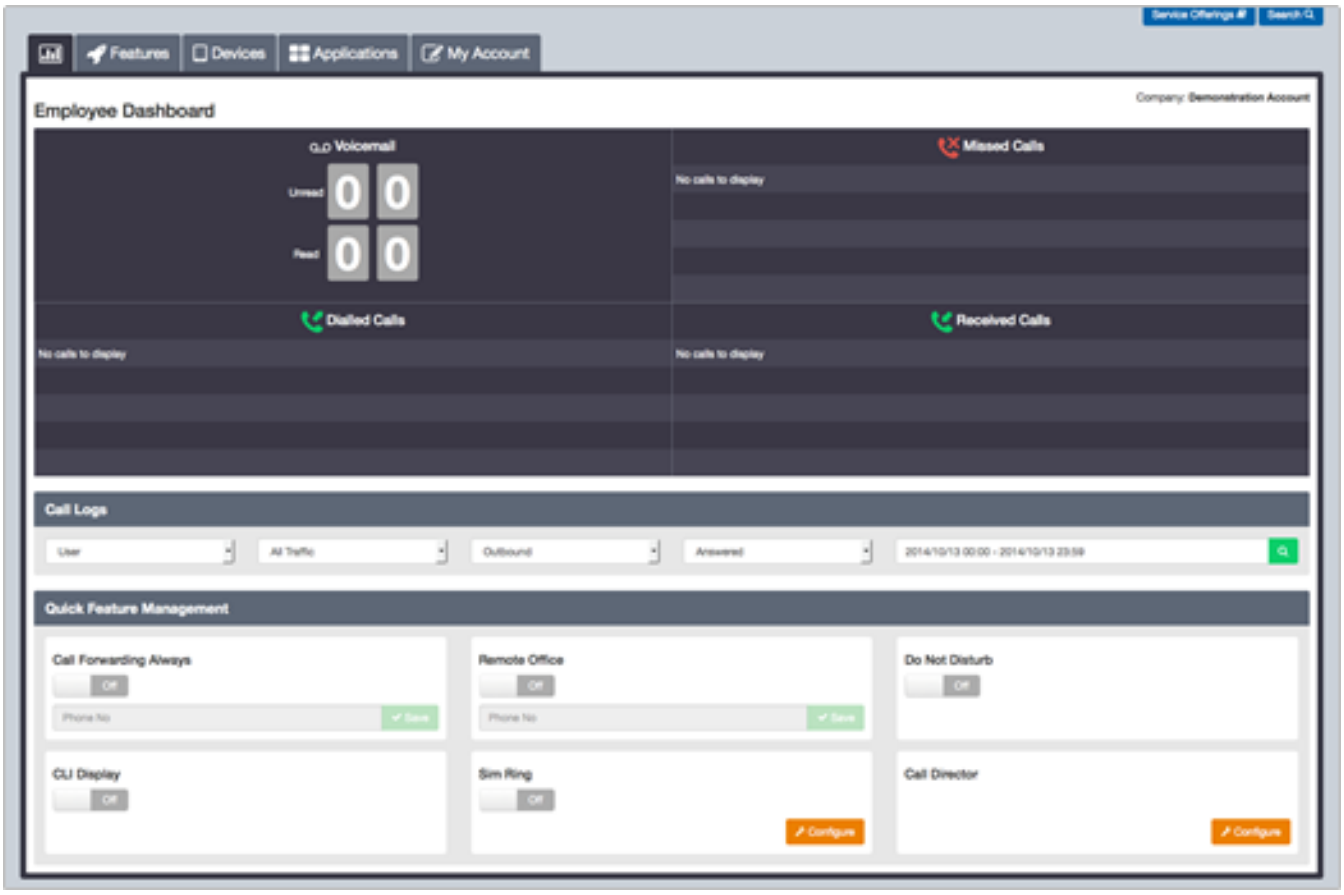
The login to the portal can be found here - https://portal.yourwhc.co.uk/

After your initial signup to the service you should have received an email containing the following::

- Username
- Domain
- Password

Use this information to login to the portal

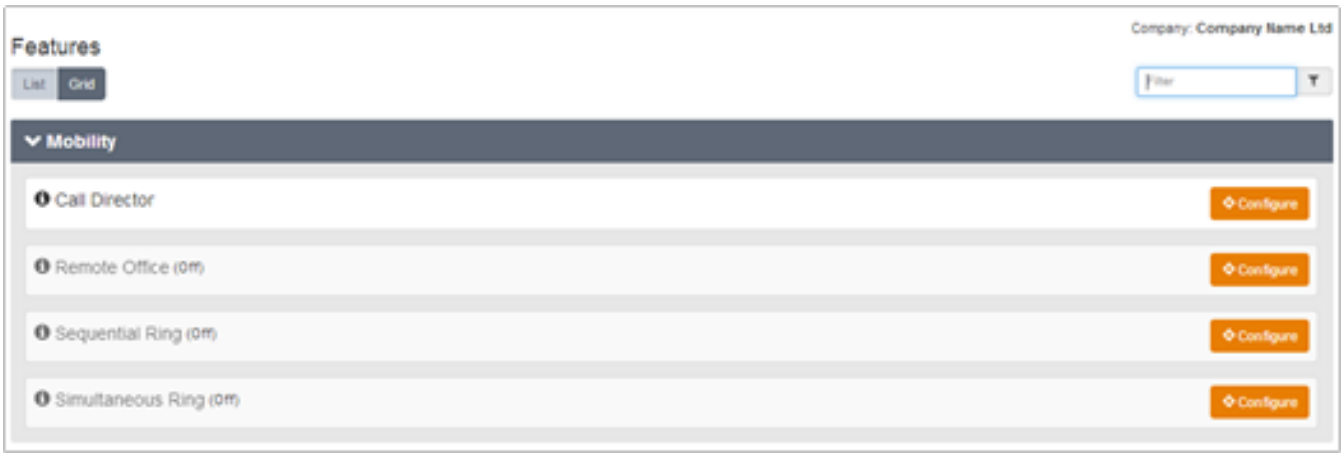
When you log in for the first time, you will be greeted with your Dashboard screen:



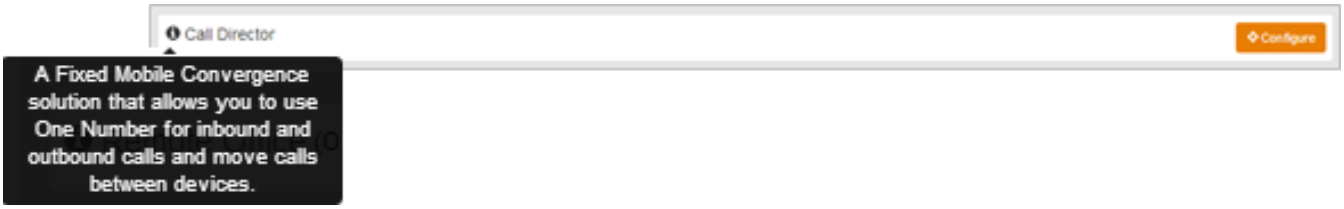
Navigating The Portal

Views & Filters

You can choose to display their features via two options, either **List** or **Grid** as displayed below:



Wherever there is an Information Icon, you will be able to place your mouse cursor over it to get more information, for example:

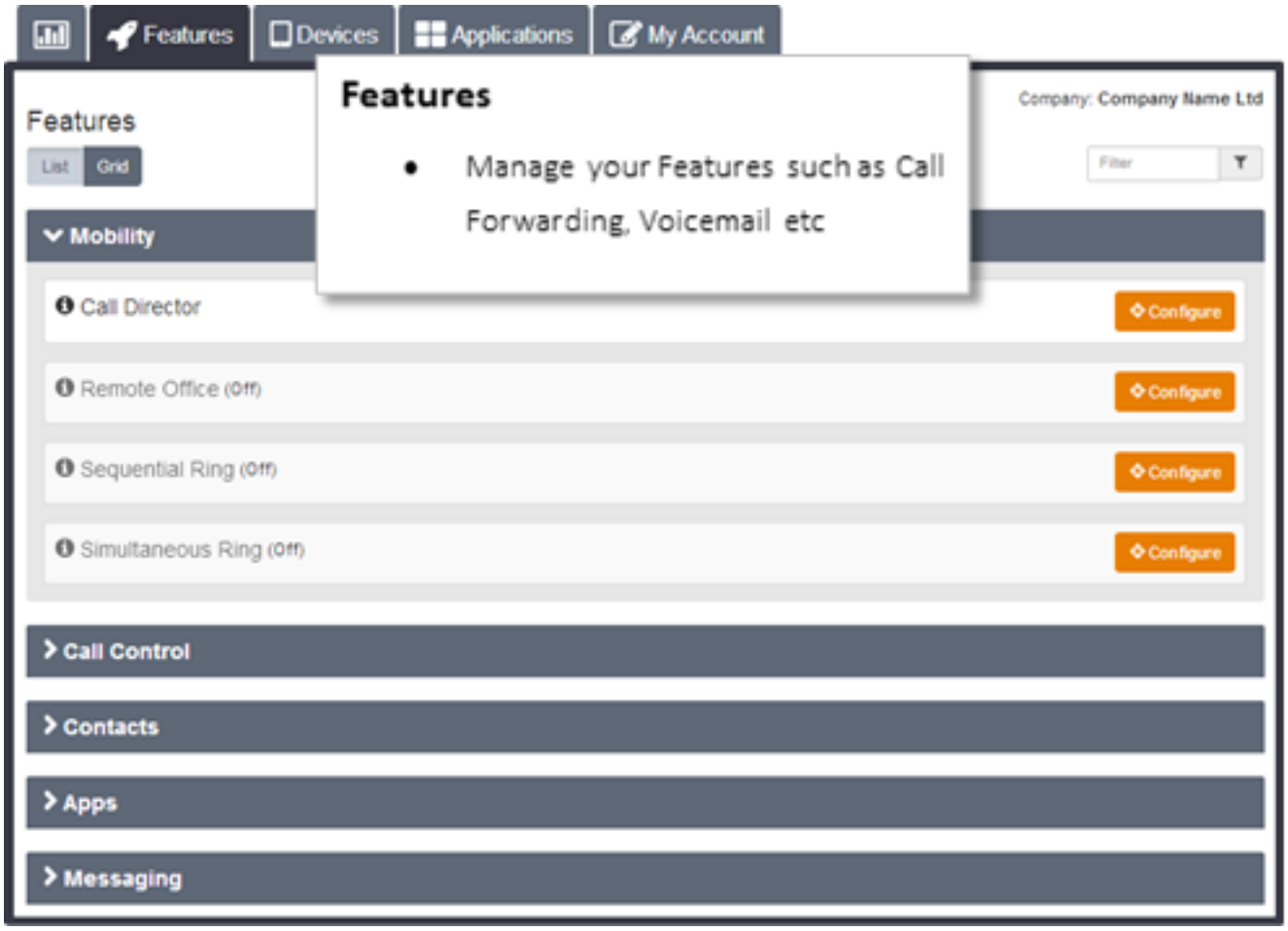


You can use filters to find Features quickly, simply start typing the Feature Name in the filter box:

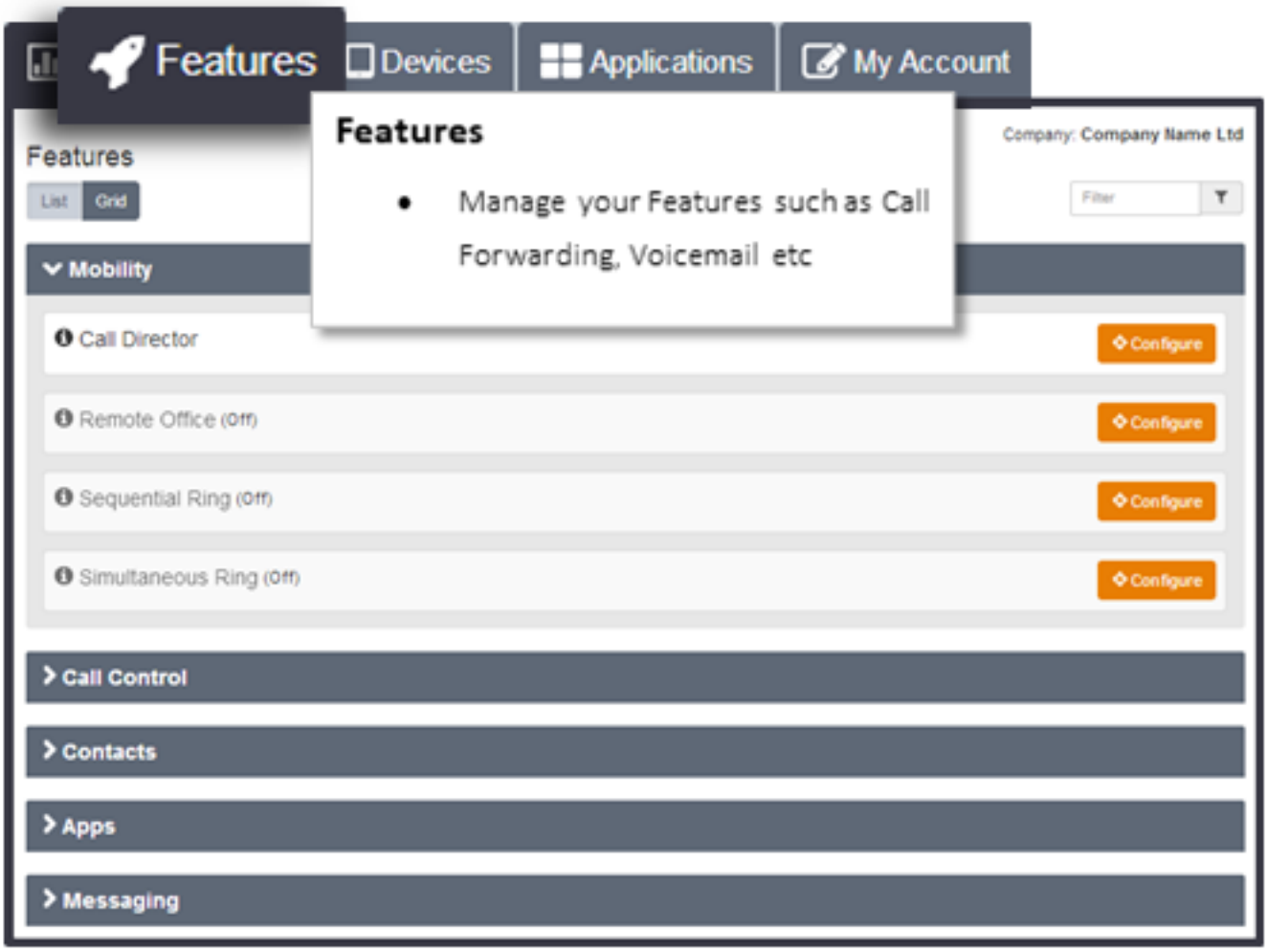
Tabs

The Business Portal uses tabs to navigate to the different sections of the portal and by default the landing page is the dashboard.

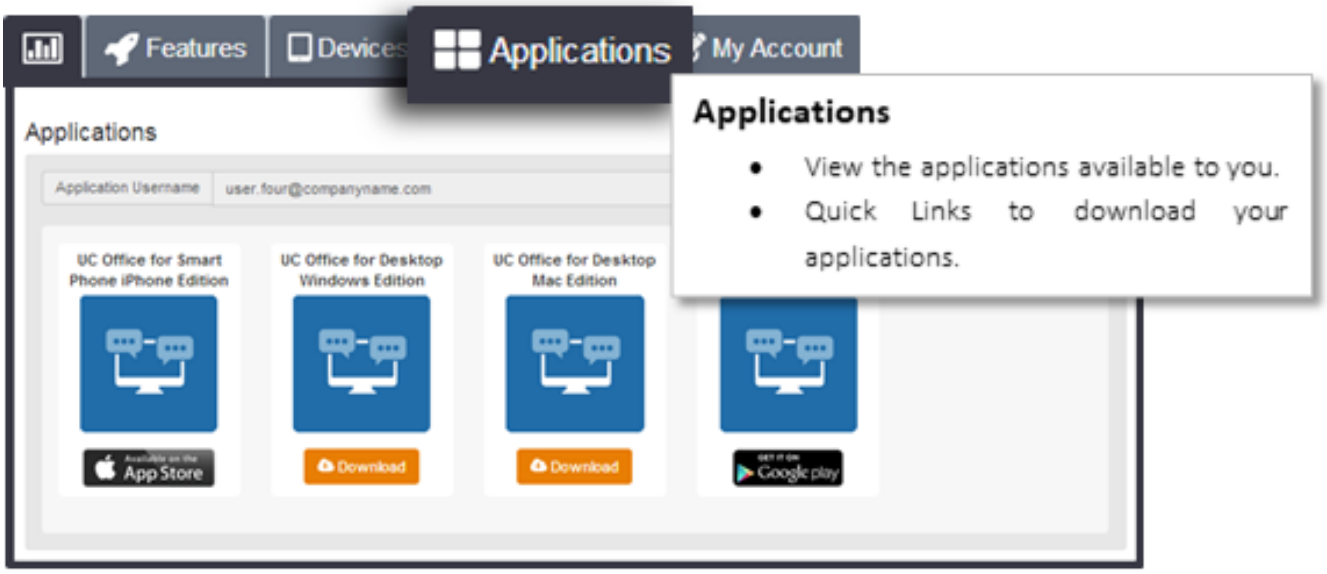
Features Tab


Features
Devices
Applications
My Account
Features
List
Grid
Features
Manage your Features such as Call Forwarding, Voicemail etc
Company: Company Name Ltd
Filter
Mobility
Call Director
Configure
Remote Office (Off)
Configure
Sequential Ring (Off)
Configure
Simultaneous Ring (Off)
Configure
Call Control
Contacts
Apps
Messaging

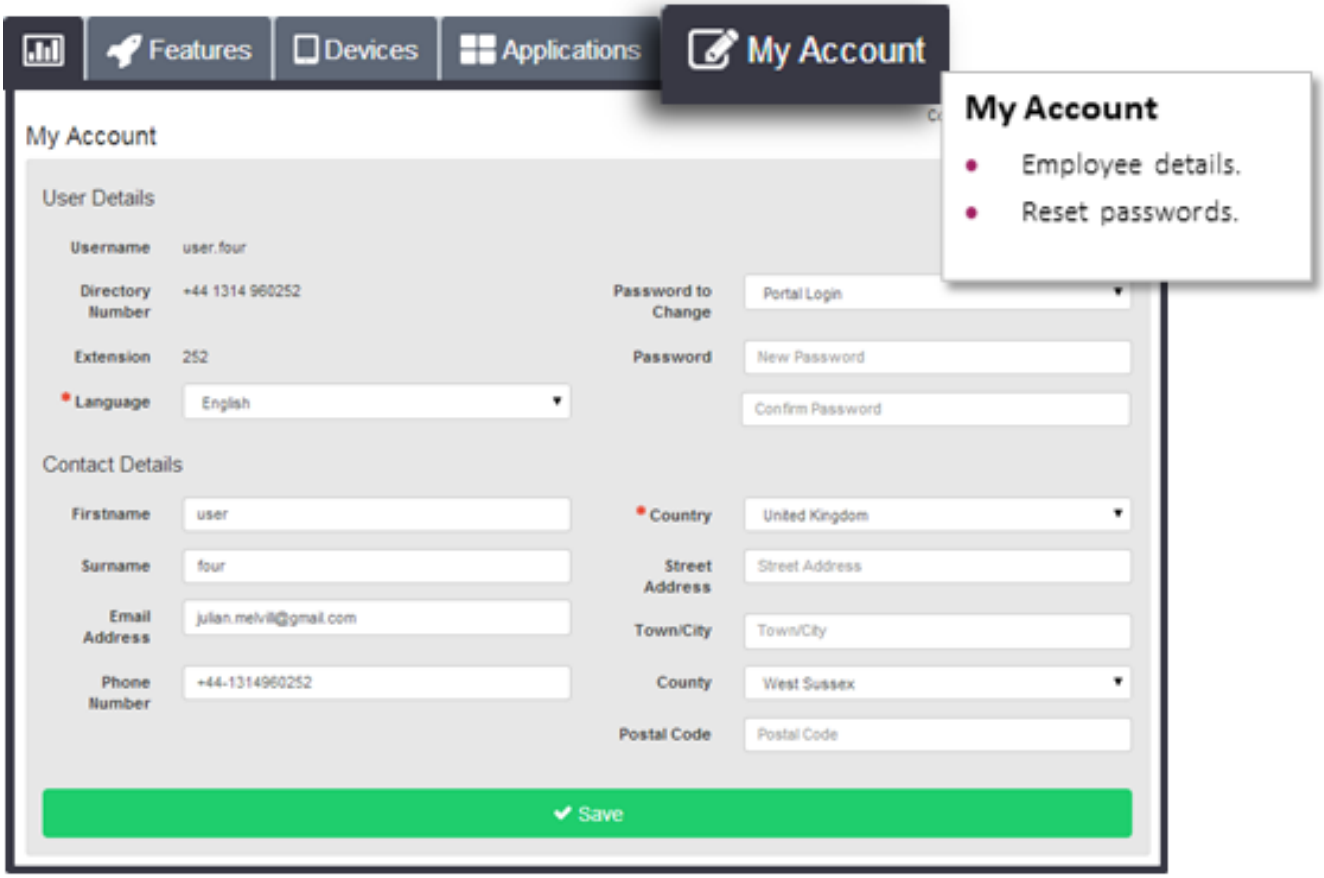
Devices Tab



Applications Tab



My Account Tab



Online URL: https://kb2.ic.uk/article.php?id=279