Web Portal Dashboard

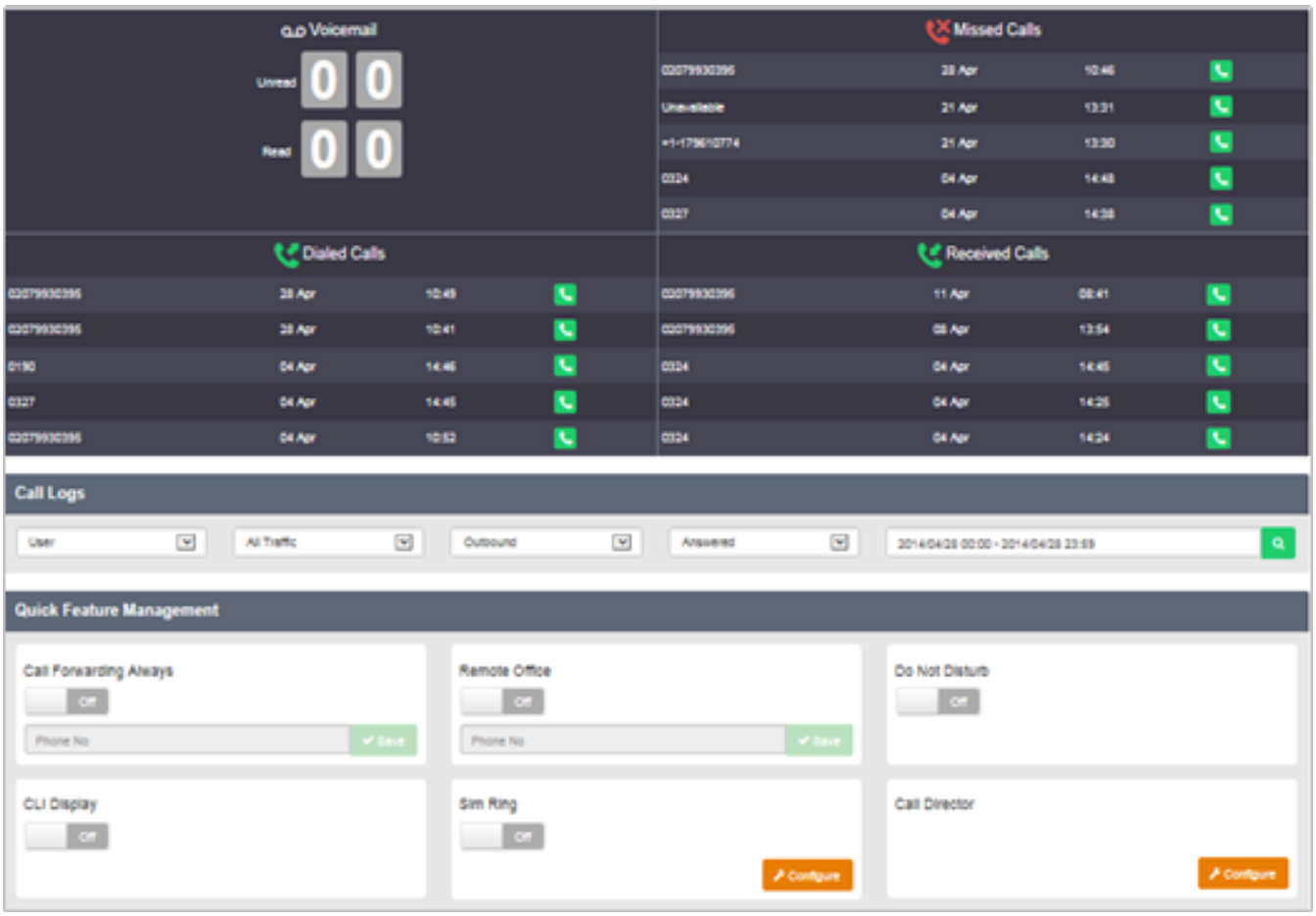
280 Darren M Thu, Feb 11, 2021 Digital Phone Lines, IC-talk 3 Cloud Phone System 1716

Dashboard

Quick Statistics Tiles

By default, the Dashboard is displayed when you log in to the Business Portal. There is a visual quick stats section that will display the following:

- Voicemail Notifications – Unread and Read
- Missed Calls – Number, Date and Time
- Dialled Calls – Number, Date and Time
- Received Calls – Number, Date and Time
- Recorded Calls – Last 10 recorded calls, calls in progress (only if enabled), click through to Voice recordings
- Voicemails – Received voicemails and ability to playback
- Call Logs – user level call data and analysis
- Quick Feature Management – top features



Online URL: https://kb2.ic.uk/article.php?id=280