

Additional Line

Additional Line

Description

Additional Line is a 'User Type' that is configured when a new User is created.

Function

An additional line can be created to give a device, IP handset etc. a 2nd, 3rd, 4th.... call appearance, on spare line keys if supported, for multiple DECT handsets off a DECT base station or to utilise a 2nd line on an ATA.

Configuration/Operation

To provide a User with an additional line in the Business Portal navigate to:

- Employees>Add Employee

Add Employee

User Details

- * Username: user1.additionalline
- * Role: Employee
- * Language: English
- * Password: *****
- *****

Contact Details

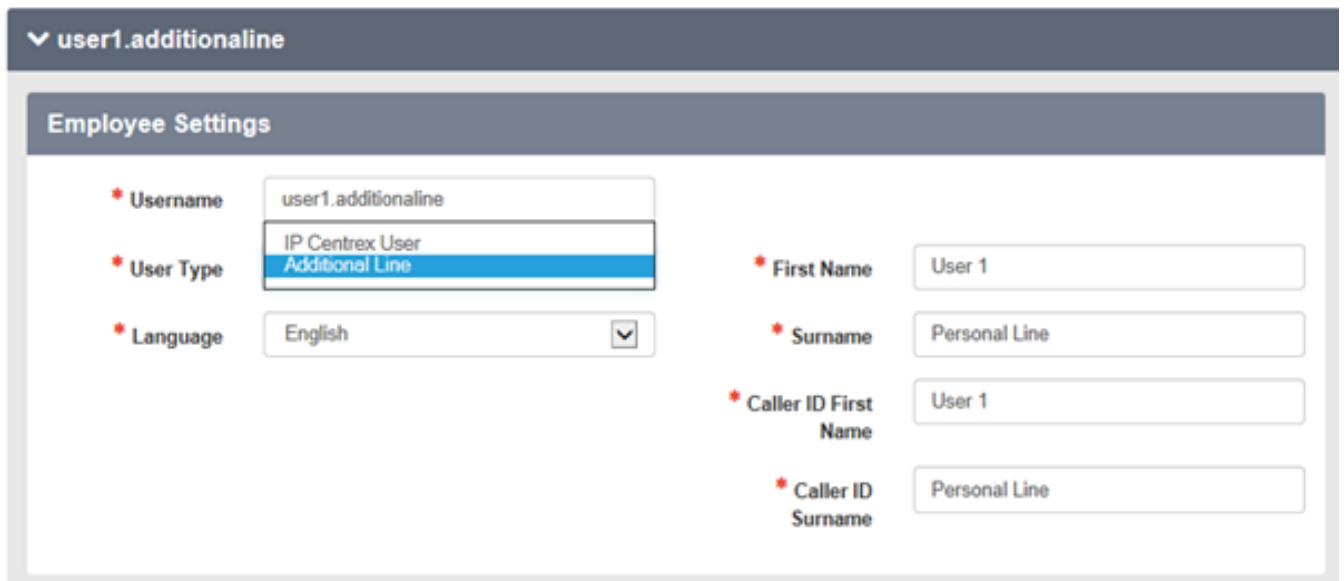
- First Name: User 1
- Surname: Personal Line
- Email Address: Email Address
- Phone Number: Phone Number
- * Country: United Kingdom
- Street Address: Street Address
- Town/City: Town/City
- County: West Sussex
- Postal Code: Postal Code

- Click Save & Activate



The screenshot shows the 'Employee Activations' interface. On the left is a sidebar with 'Employee Selection', 'Add Employee', and a pencil icon. The main area is titled 'Employee Activations' and 'Employee: user1.additionalline'. Below this is a 'Site Selection' section with a form containing a red asterisk and the label 'Site Name'. A dropdown menu is open, showing 'Demo Site' and 'Trunk Site', with 'Demo Site' selected.

- Select Site Name



The screenshot shows the 'Employee Settings' form for 'user1.additionalline'. The form includes several fields: 'Username' (user1.additionalline), 'User Type' (dropdown with 'IP Centrex User' and 'Additional Line' selected), 'Language' (English), 'First Name' (User 1), 'Surname' (Personal Line), 'Caller ID First Name' (User 1), and 'Caller ID Surname' (Personal Line).

- Select Additional Line

Primary Number

Use Public Number

Area Code

Number

* Extension

Feature Package

BasicUser <input checked="" type="checkbox"/> On	PremiumMobilityUser <input type="checkbox"/> Off	PremiumUser <input type="checkbox"/> Off	SIPTrunkMobilityUser <input type="checkbox"/> Off
SIPTrunkUser <input type="checkbox"/> Off	StandardUser <input type="checkbox"/> Off		

- Select Primary Number and Feature Package

Optional Add-On Feature Packages

Reception Console

Off

Softphone

Off

Toolbar

Off

Voicemail inc Call Notify

Off

Device Selection

Device Selection Existing Device New Device

Device ID ▼

Device Type ▼

* MAC Address

▼ More Options

Authentication

Set Authentication ▼

Cancel

⚡ Activate

- Select Optional Add-On Feature Package (if required)
- Select Device
- New Device:- If you wish to create a new device for this service
- Define a new device ID
- Select the device type from the dropdown box
- Enter the device MAC address
- Existing Device
- Select the existing device in the Device ID dropdown box.
- Click Activate

The additional line will be added to device. If the additional line is on an existing device the device will reboot and the additional line will appear under the first spare line key.

Online URL: <https://kb2.ic.uk/article.php?id=282>