

# Additional Line

## Additional Line

### Description

Additional Line is a 'User Type' that is configured when a new User is created.

### Function

An additional line can be created to give a device, IP handset etc. a 2nd, 3rd, 4th.... call appearance, on spare line keys if supported, for multiple DECT handsets off a DECT base station or to utilise a 2nd line on an ATA.

### Configuration/Operation

To provide a User with an additional line in the Business Portal navigate to:

- Employees>Add Employee

**Add Employee**

**User Details**

- \* Username: user1.additionalline
- \* Role: Employee
- \* Language: English
- \* Password: \*\*\*\*\*
- \*\*\*\*\*

**Contact Details**

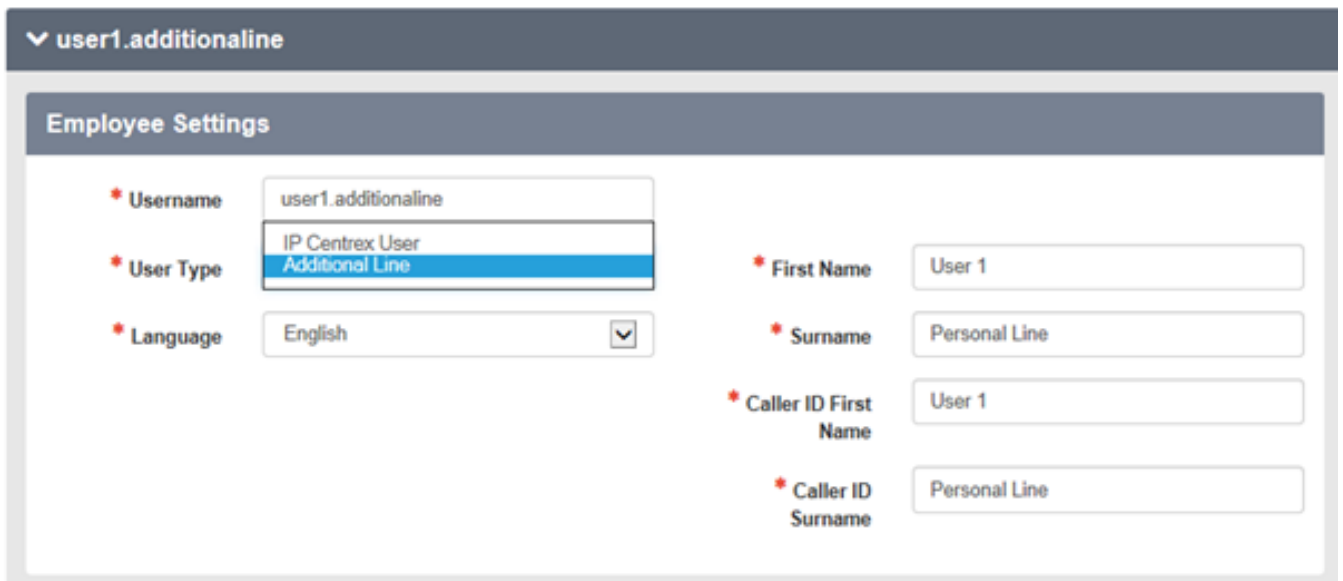
- First Name: User 1
- Surname: Personal Line
- Email Address: Email Address
- Phone Number: Phone Number
- \* Country: United Kingdom
- Street Address: Street Address
- Town/City: Town/City
- County: West Sussex
- Postal Code: Postal Code

- Click Save & Activate



The screenshot shows the 'Employee Activations' interface. On the left is a sidebar with 'Employee Selection', 'Add Employee', and a pencil icon. The main area is titled 'Employee Activations' and 'Employee: user1.additionalline'. Below this is a 'Site Selection' section with a form field for 'Site Name' containing a dropdown menu with 'Demo Site' and 'Trunk Site' options.

- Select Site Name



The screenshot shows the 'Employee Settings' form for 'user1.additionalline'. The form includes several fields: 'Username' (user1.additionalline), 'User Type' (dropdown with 'IP Centrex User' and 'Additional Line' selected), 'Language' (English), 'First Name' (User 1), 'Surname' (Personal Line), 'Caller ID First Name' (User 1), and 'Caller ID Surname' (Personal Line).

- Select Additional Line

**Primary Number**

Use Public Number

Area Code

Number

\* Extension

**Feature Package**

<b>BasicUser</b> <input checked="" type="checkbox"/> On	<b>PremiumMobilityUser</b> <input type="checkbox"/> Off	<b>PremiumUser</b> <input type="checkbox"/> Off	<b>SIPTrunkMobilityUser</b> <input type="checkbox"/> Off
<b>SIPTrunkUser</b> <input type="checkbox"/> Off	<b>StandardUser</b> <input type="checkbox"/> Off		

- Select Primary Number and Feature Package

**Optional Add-On Feature Packages**

**Reception Console**

Off

**Softphone**

Off

**Toolbar**

Off

**Voicemail inc Call Notify**

Off

**Device Selection**

Device Selection  Existing Device  New Device

Device ID  ▼

Device Type  ▼

\* MAC Address

▼ More Options

**Authentication**

Set Authentication  ▼

Cancel

⚡ Activate

- Select Optional Add-On Feature Package (if required)
- Select Device
- New Device:- If you wish to create a new device for this service
- Define a new device ID
- Select the device type from the dropdown box
- Enter the device MAC address
- Existing Device
- Select the existing device in the Device ID dropdown box.
- Click Activate

The additional line will be added to device. If the additional line is on an existing device the device will reboot and the additional line will appear under the first spare line key.

Online URL: <https://kb2.ic.uk/article.php?id=282>