

Call Barge –in Exempt

294 Mark Simcoe Mon, Feb 15, 2021 [User Features](#) 545

Call Barge –in Exempt

Description

Call Barge-in Exempt is used by Users wanting to stop other users from baring in on an active call.

Function

Block barge-in attempts from other users with Directed Call Pickup with Barge-in.

Configuration/Operation

In the Business Portal, navigate to:

- Employees > Features > Call control > Call Barge In Exempt

The screenshot shows the 'Features' configuration page for an employee (0331.sales). The left sidebar contains navigation options: Employee Selection, Add Employee, Profile, Service Settings, Features (selected), Feature Assignment, and Devices. The main content area is titled 'Features' and has tabs for 'List' and 'Grid'. A 'Filter' button is also present. The 'Call Control' section is expanded, showing a list of features:

- Alternate Numbers (Configure)
- Anonymous Call Rejection (Off)
- Automatic Callback (Off)
- Automatic Hold/Retrieve (Off) (Configure)
- Call Barge-In Exempt (On)** (highlighted with a red box)
- Call Centers (Configure)

- Use the slider switch to Enable/Disable the feature.

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