

Call Barge –in Exempt

294 Mark Simcoe Mon, Feb 15, 2021 [User Features](#) 250

Call Barge –in Exempt

Description

Call Barge-in Exempt is used by Users wanting to stop other users from baring in on an active call.

Function

Block barge-in attempts from other users with Directed Call Pickup with Barge-in.

Configuration/Operation

In the Business Portal, navigate to:

- Employees > Features > Call control > Call Barge In Exempt

The screenshot shows the 'Features' configuration page for an employee (0331.sales). The page is organized into sections: 'Mobility' and 'Call Control'. Under 'Call Control', several features are listed with their status and configuration options:

Feature	Status	Action
Alternate Numbers	Off	Configure
Anonymous Call Rejection	Off	Off
Automatic Callback	Off	Off
Automatic Hold/Retrieve (Off)	Off	Configure
Call Barge-In Exempt	On	On
Call Centers	Off	Configure

- Use the slider switch to Enable/Disable the feature.

Online URL: <https://kb2.ic.uk/article.php?id=294>