

Call Barge –in Exempt

294 Mark Simcoe Mon, Feb 15, 2021 [User Features](#) 338

Call Barge –in Exempt

Description

Call Barge-in Exempt is used by Users wanting to stop other users from baring in on an active call.

Function

Block barge-in attempts from other users with Directed Call Pickup with Barge-in.

Configuration/Operation

In the Business Portal, navigate to:

- Employees > Features > Call control > Call Barge In Exempt

The screenshot displays the 'Features' configuration interface for an employee (0331.sales). The left sidebar contains navigation options: Employee Selection, Add Employee, Profile, Service Settings, Features (highlighted), Feature Assignment, and Devices. The main content area is titled 'Features' and includes tabs for 'List' and 'Grid'. A 'Filter' button is also present. The features are organized into categories: 'Mobility' and 'Call Control'. Under 'Call Control', several features are listed: 'Alternate Numbers' (with a 'Configure' button), 'Anonymous Call Rejection' (toggle set to 'Off'), 'Automatic Callback' (toggle set to 'Off'), 'Automatic Hold/Retrieve (Off)' (with a 'Configure' button), 'Call Barge-In Exempt' (highlighted with a red box, toggle set to 'On'), and 'Call Centers' (with a 'Configure' button).

- Use the slider switch to Enable/Disable the feature.

Online URL: <https://kb2.ic.uk/article.php?id=294>