Call Barge –in Exempt

294 Mark Simcoe Mon, Feb 15, 2021 User Features 888

Call Barge –in Exempt

Description

Call Barge-in Exempt is used by Users wanting to stop other users from baring in on an active call.

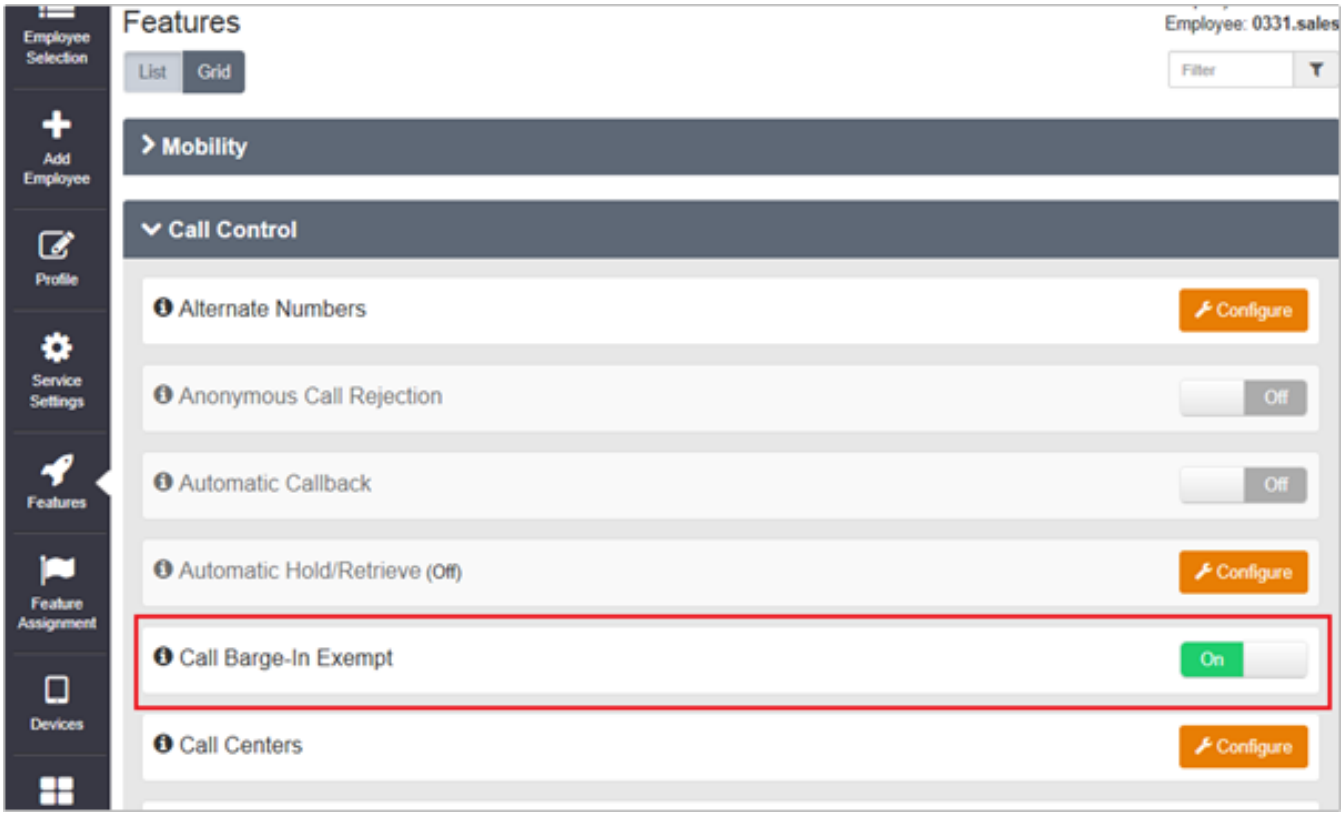
Function

Block barge-in attempts from other users with Directed Call Pickup with Barge-in.

Configuration/Operation

In the Business Portal, navigate to:

- Employees > Features > Call control > Call Barge In Exempt



- Use the slider switch to Enable/Disable the feature.

Online URL: https://kb2.ic.uk/article.php?id=294