

# Call Barge –in Exempt

294 Mark Simcoe Mon, Feb 15, 2021 [User Features](#) 417

## Call Barge –in Exempt

### Description

Call Barge-in Exempt is used by Users wanting to stop other users from baring in on an active call.

### Function

Block barge-in attempts from other users with Directed Call Pickup with Barge-in.

### Configuration/Operation

In the Business Portal, navigate to:

- Employees > Features > Call control > Call Barge In Exempt

The screenshot shows the 'Features' configuration page for an employee (0331.sales). The left sidebar contains navigation options: Employee Selection, Add Employee, Profile, Service Settings, Features (highlighted), Feature Assignment, and Devices. The main content area is titled 'Features' and has tabs for 'List' and 'Grid'. A 'Filter' button is also present. The 'Call Control' section is expanded, showing a list of features:

- Alternate Numbers (Configure button)
- Anonymous Call Rejection (Off toggle)
- Automatic Callback (Off toggle)
- Automatic Hold/Retrieve (Off) (Configure button)
- Call Barge-In Exempt (On toggle) - highlighted with a red box**
- Call Centers (Configure button)

- Use the slider switch to Enable/Disable the feature.

Online URL: <https://kb2.ic.uk/article.php?id=294>