

Push to Talk

338 Mark Simcoe Mon, Feb 15, 2021 [User Features](#) 946

Push to Talk

Description

Push to Talk allows people to call each other and have the call answered automatically (Intercom service).

Function

Push to Talk allows people to call each other and have the call answered automatically, either as a one-way call, or a two-way call.

Configuration/Operation

To Configure the PTT service in the Business Portal navigate to:

- Employees > Features > Call Control > Push To Talk

The screenshot shows the 'Features' configuration page in the Business Portal. The page is titled 'Features' and includes a sidebar with navigation options: 'Employee Selection', 'Add Employee', 'Profile', and 'Service Settings'. The main content area is divided into sections: 'Mobility' and 'Call Control'. Under 'Call Control', there are several features listed with 'Configure' buttons: 'Alternate Numbers', 'Anonymous Call Rejection' (with a toggle switch set to 'Off'), 'Do Not Disturb (off)', and 'Push To Talk'. The 'Push To Talk' feature is highlighted with a red box.

- Select Configure

Push To Talk

Turn On Push To Talk

Outgoing Connection Type One-Way Two-Way

Site
Demo Site

Deny List Filter

<input type="checkbox"/>	Last Name	First Name	Id
<input type="checkbox"/>	1	Line	5001@demo.sales
<input type="checkbox"/>	2	Line	5002@demo.sales
<input type="checkbox"/>	Announcement	Out of Hours	6667.sales@demo.sales
<input type="checkbox"/>	Babbage	Charles	0326.sales@demo.sales
<input type="checkbox"/>	Branson	Richard	0327.sales@demo.sales
<input type="checkbox"/>	Dell	Michael	0328.sales@demo.sales

Allow List Filter

<input type="checkbox"/>	Last Name	First Name	Id
<input type="checkbox"/>	Four	User	0324.demo@demo.sales

To originate a Push To Talk call on your telephone dial the Feature Access followed by the number you wish to call.

- *50 Default Feature Access Code

An administrator can specify in the configuration from which other users a PTT call is

‘Allowed’. Only PTT calls for users on the allowed list will be connect to the employee.

Online URL: <https://kb2.ic.uk/article.php?id=338>