

# Push to Talk

338 Mark Simcoe Mon, Feb 15, 2021 [User Features](#) 799

## Push to Talk

### Description

Push to Talk allows people to call each other and have the call answered automatically (Intercom service).

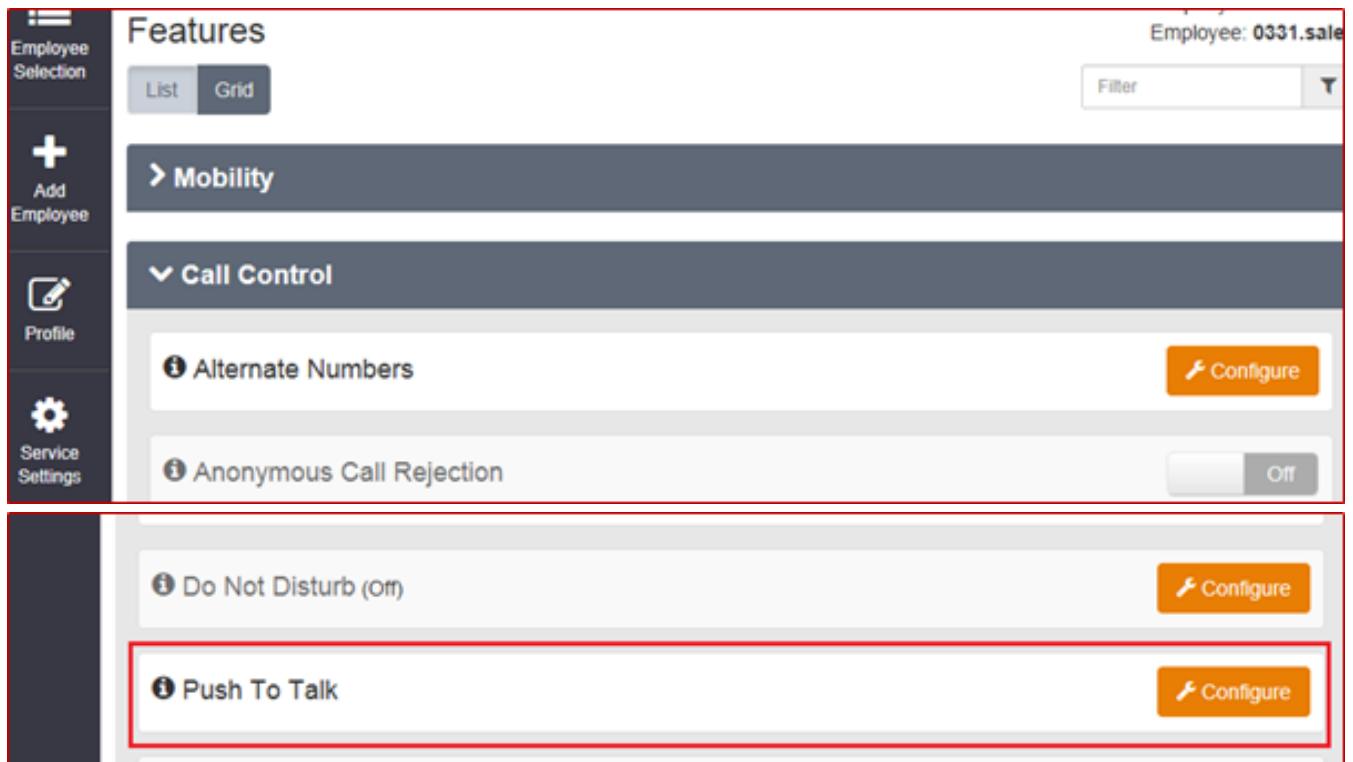
### Function

Push to Talk allows people to call each other and have the call answered automatically, either as a one-way call, or a two-way call.

### Configuration/Operation

To Configure the PTT service in the Business Portal navigate to:

- Employees > Features > Call Control > Push To Talk



The screenshot shows the Business Portal's Features page. The left sidebar has icons for Employee Selection, Add Employee, Profile, and Service Settings. The main content area has a header 'Features' with 'List' and 'Grid' buttons, and a 'Filter' search bar. A sub-header 'Mobility' is followed by a 'Call Control' section. Under 'Call Control', there are several options: 'Alternate Numbers' with a 'Configure' button, 'Anonymous Call Rejection' with a 'Off' switch, 'Do Not Disturb (off)' with a 'Configure' button, and 'Push To Talk' with a 'Configure' button. The 'Push To Talk' option is highlighted with a red box.

- Select Configure

### Push To Talk

Turn On Push To Talk

Outgoing Connection Type  One-Way  Two-Way

Site			
Demo Site	<input type="button" value="Filter"/> <input type="button" value="▼"/>		
Deny List			
<input type="checkbox"/>	Last Name	First Name	Id
<input type="checkbox"/>	1	Line	5001@demo.sales
<input type="checkbox"/>	2	Line	5002@demo.sales
<input type="checkbox"/>	Announcement	Out of Hours	6667.sales@demo.sales
<input type="checkbox"/>	Babbage	Charles	0326.sales@demo.sales
<input type="checkbox"/>	Branson	Richard	0327.sales@demo.sales
<input type="checkbox"/>	Dell	Michael	0328.sales@demo.sales

### Allow List

<input type="checkbox"/>	Last Name	First Name	Id
<input type="checkbox"/>	Four	User	0324.demo@demo.sales

To originate a Push To Talk call on your telephone dial the Feature Access followed by the number you wish to call.

- \*50 Default Feature Access Code

An administrator can specify in the configuration from which other users a PTT call is

‘Allowed’. Only PTT calls for users on the allowed list will be connect to the employee.

Online URL: <https://kb2.ic.uk/article.php?id=338>