

Selective Call Appearance

341 Mark Simcoe Mon, Feb 15, 2021 [Feature guides](#), [User Features](#) 1369

Selective Call Appearance

Description

Accept calls when pre-defined criteria, such as phone number, time of day or day of week, are met.

Function

Selective Call Acceptance allows you to receive only calls that meet your pre-defined criteria. The criteria for each Selective Acceptance entry can be a list of up to 12 phone numbers or digit patterns, a specified time schedule, and a specified holiday schedule. All criteria for an entry must be true for you to receive the call.

Configuration/Operation

In The Business Port navigate to:

- Employees > Features > Call Control > Selective Call Acceptance



The screenshot shows the 'Features' section of the Business Port. On the left, there is a sidebar with icons for 'Employee Selection', 'Add Employee', 'Profile', and 'Service Settings'. The main area is titled 'Features' with 'List' and 'Grid' buttons. A 'Filter' button is also present. The 'Call Control' section is expanded, showing 'Alternate Numbers' with a 'Configure' button and 'Anonymous Call Rejection' with a switch set to 'Off'.

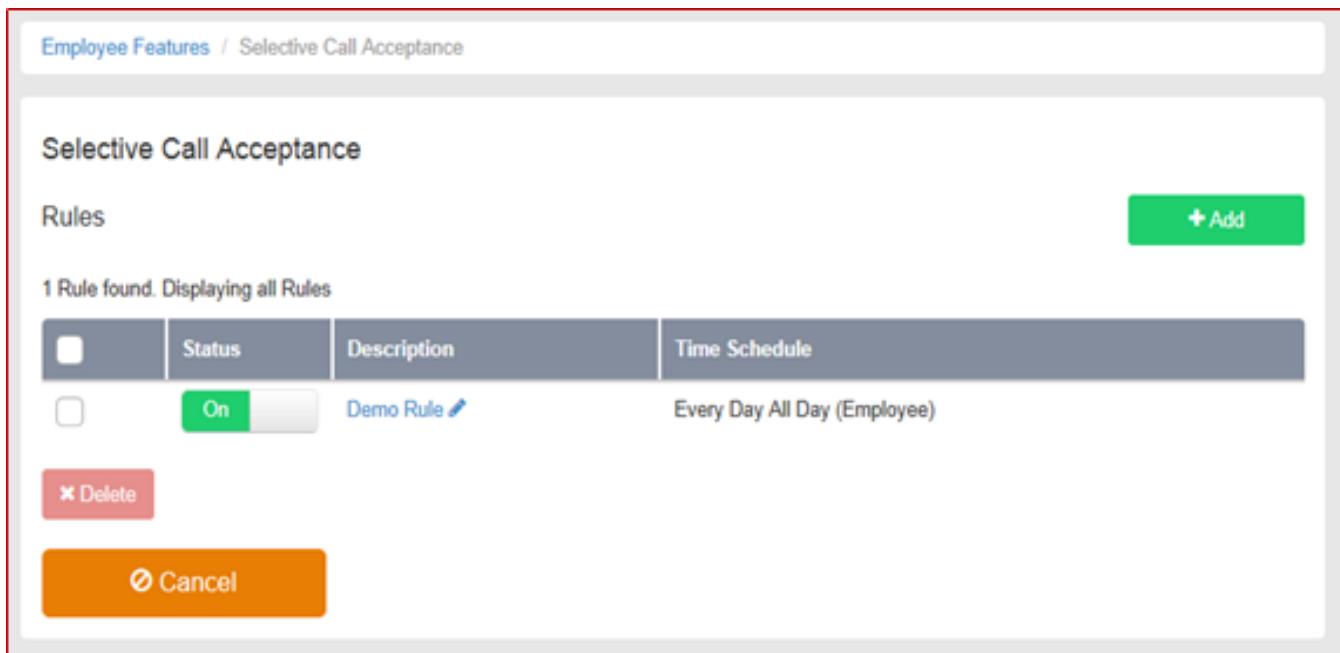


Push To Talk Configure

Selective Call Acceptance (Off) Configure

Selective Call Rejection (Off) Configure

- Select 'Configure'



Employee Features / Selective Call Acceptance

Selective Call Acceptance

Rules + Add

1 Rule found. Displaying all Rules

	Status	Description	Time Schedule
<input type="checkbox"/>	On	Demo Rule edit	Every Day All Day (Employee)

✖ Delete

ⓧ Cancel

- To Add a New Rule Click 'Add'
- To edit an existing Rule select the Rule under the 'Description' Heading.
- To Delete a rule select the right hand tick box and click 'Delete'
- To Delete all rules select the right hand tick box in the header bar and click 'Delete'
- Click 'Add'

Add New Rule X

* Description	<input type="text" value="Test Rule"/>
Time Schedule	<input type="text" value="Every Day All Day (Employee)"/> ▼

✖ Cancel ✓ Save ✓ Save & Add More Details

- Add a description of the rule.
- Select a Time schedule from the dropdown menu.
 - Note:- Time schedules need to be pre-configured (Please refer to the Site Features Guide for more details)
- Click ‘Save & Add More Details’

Edit Rule

* Description: Test Rule

Time Schedule: Every Day All Day (Employee)

Phone Numbers

Accept Calls From:

- All Phone Numbers
- Only These Phone Numbers
- Private Numbers
- Unknown Numbers

Specific Numbers

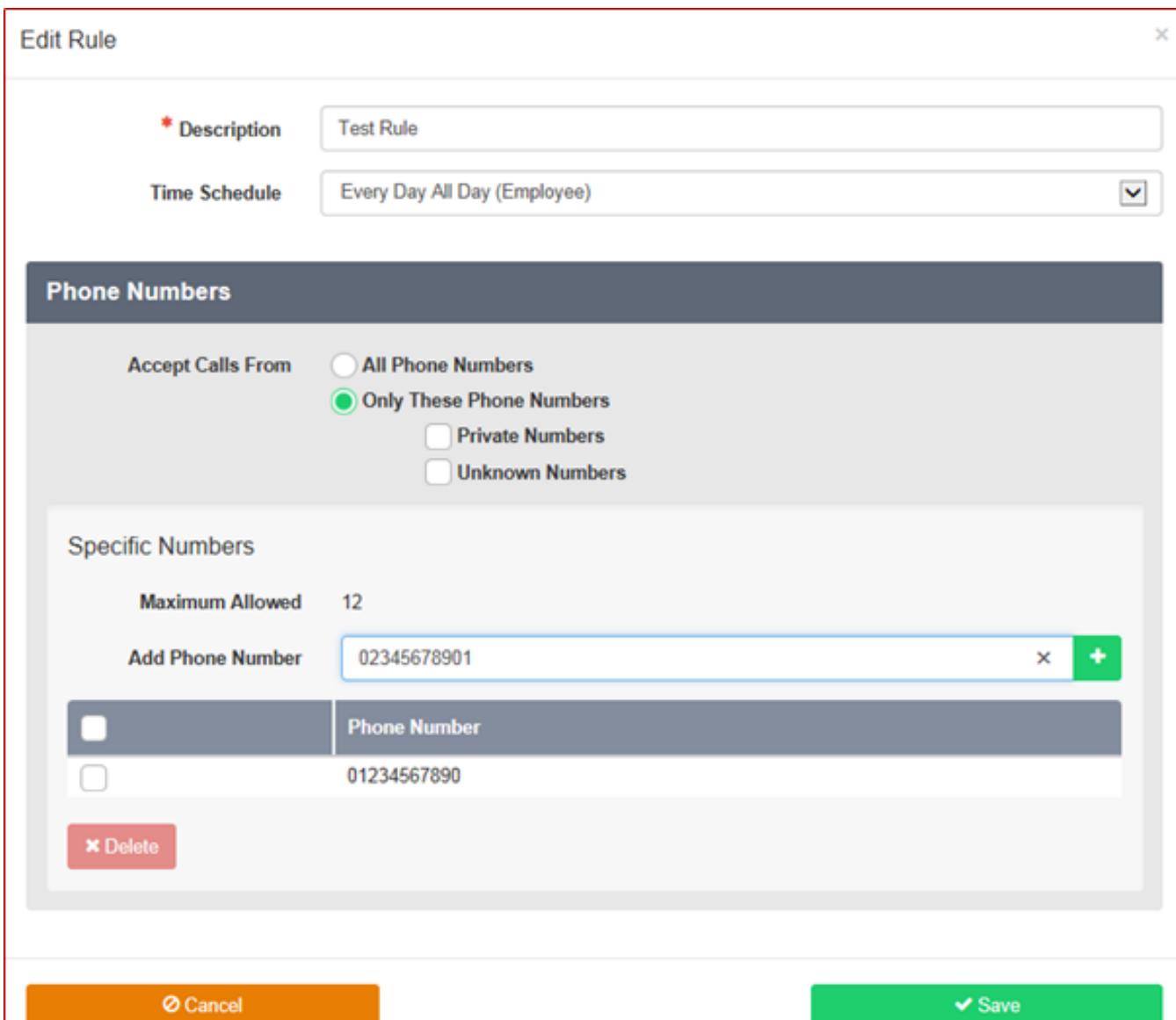
Maximum Allowed: 12

Add Phone Number: 02345678901

	Phone Number
<input type="checkbox"/>	01234567890

x Delete

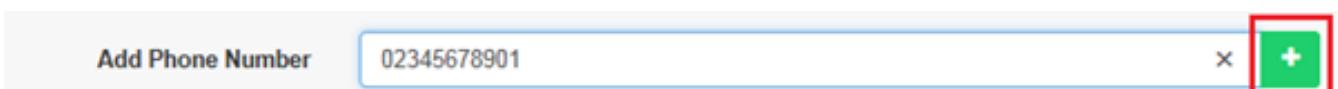
Cancel **Save**



- To add a phone number type the number into the box and click the '+' button

Add Phone Number: 02345678901

+



- To delete a number select the right hand tick box and click delete
- To delete all numbers select the right hand tick box in the header bar and click delete.
- When you have completed the configuration Click 'Save'

Online URL: <https://kb2.ic.uk/article.php?id=341>