Speed Dial 8

348 Mark Simcoe Mon, Feb 15, 2021 Feature guides, User Features 1388

Speed Dial 8

Allows a User too dial another telephone number by simply dialling a single digit.

Please note, this feature relies on a User remembering the telephone number that they have to dial. However on the 02 March 2018 we launched phone customisation options in the Business Portal which will allow users, using one of our VDM phone profiles, to add speed dials to their IP phones front screen. Please refer to the Business Portal End User Guide for guidance on how to configure and add these speed dials.

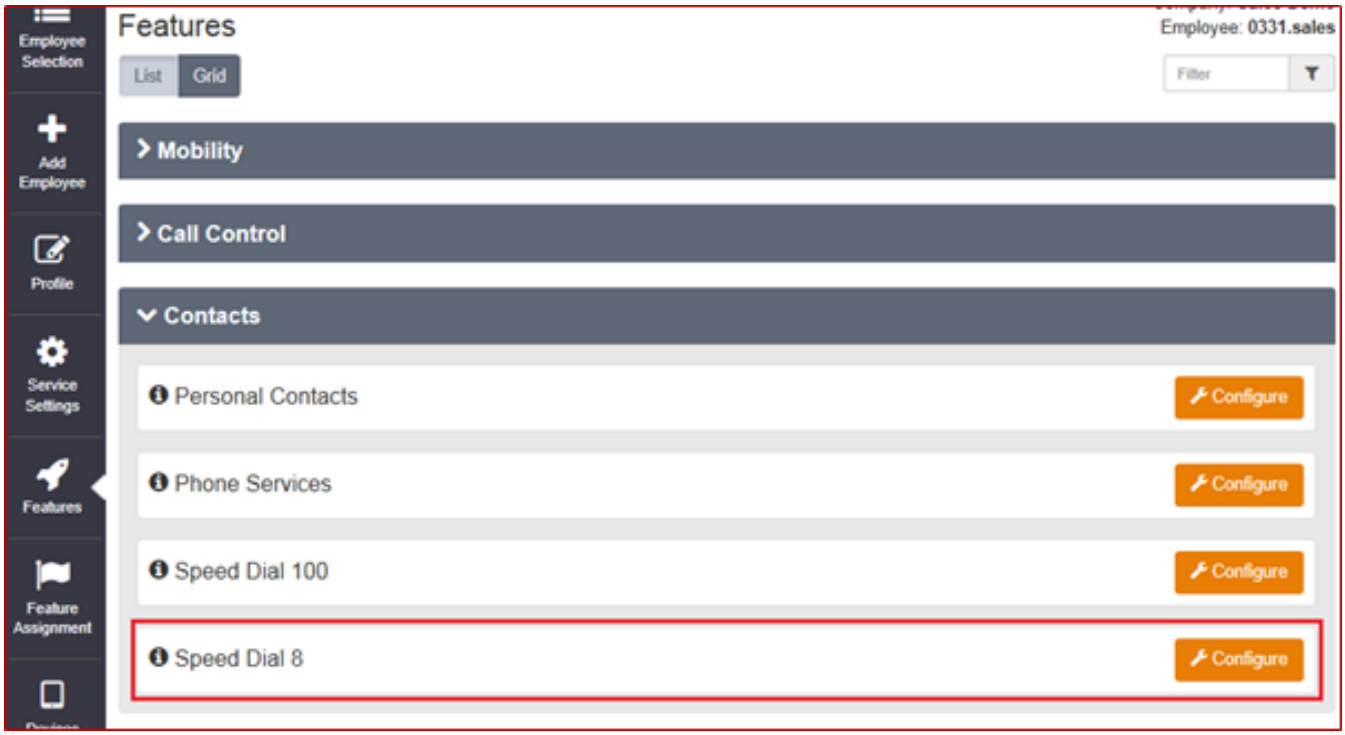
Function

Users are able to use the Business Portal to program an assigned single digit (2 through 9) speed dial code to store commonly called numbers. To call the stored number the user simply dial a single digit (2 – 9).

Configuration/Operation

In the Business Portal select the User and navigate to:

- Employees > Features > Contacts > Speed Dial 8



- Click ‘Configure’

- **To Add or Edit an Entry**
- Click on the ‘Phone Number/Sip URI’ Field and enter the required Number.
- Click on the Description field and enter a description.
- Click Save

Adding an entry from the Phone

- Dial the Speed Dial 8 Feature Access Code (Default *74)
- Dial the Speed Dial 8 Location (2 - 9)
- Dial the required Phone Number followed by #

- Example:- *74107711234567#

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